



UI Evolving  
Platform Evolving  
Architecture Evolving

ThoughtWorks

# About Me



**Xianning ( Pronunciation 'Shining') Liu**  
**Full Stack Developer, Mobile SME, Lead Consultant**  
**@ThoughtWorks**

- Tech Lead & Solution Architect. Recently focusing on scale mobile delivery & the architecture evolving beyond mobile era.
- Tech evangelist, Tech writer & Conference speaker

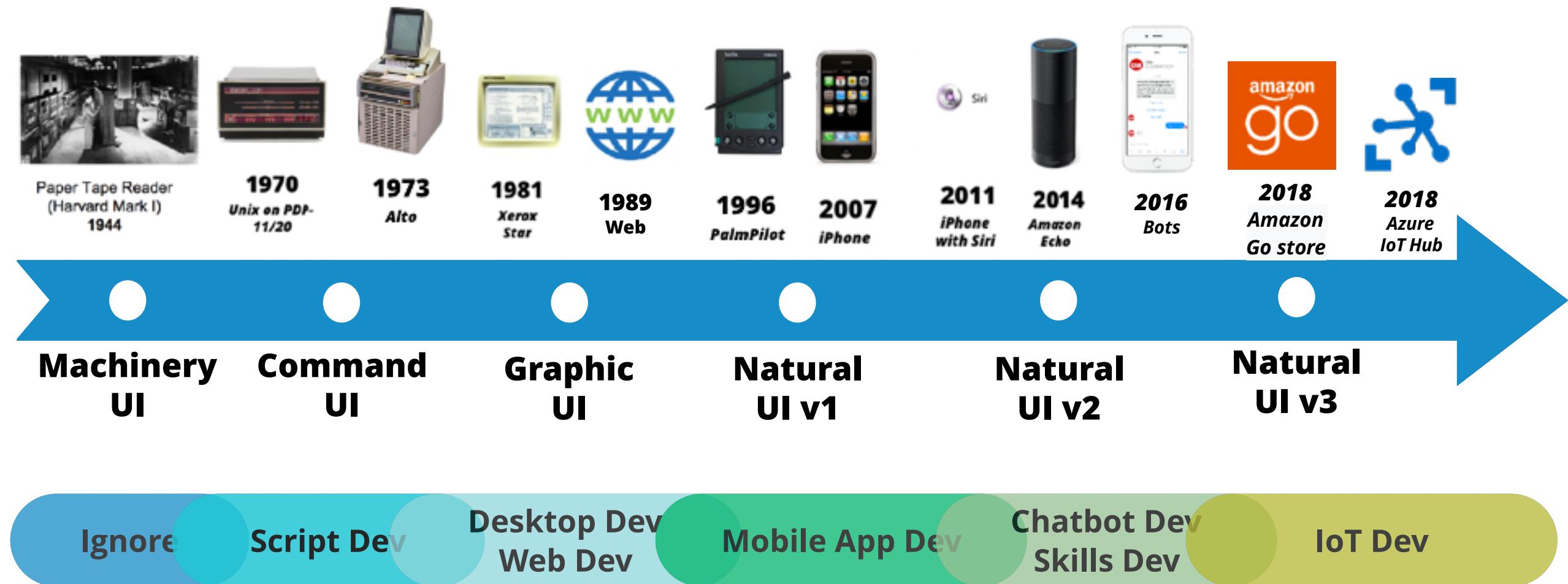


<https://www.linkedin.com/in/xianning-liu-17027846/>



<https://github.com/xianlinbox>

# UI Evolving

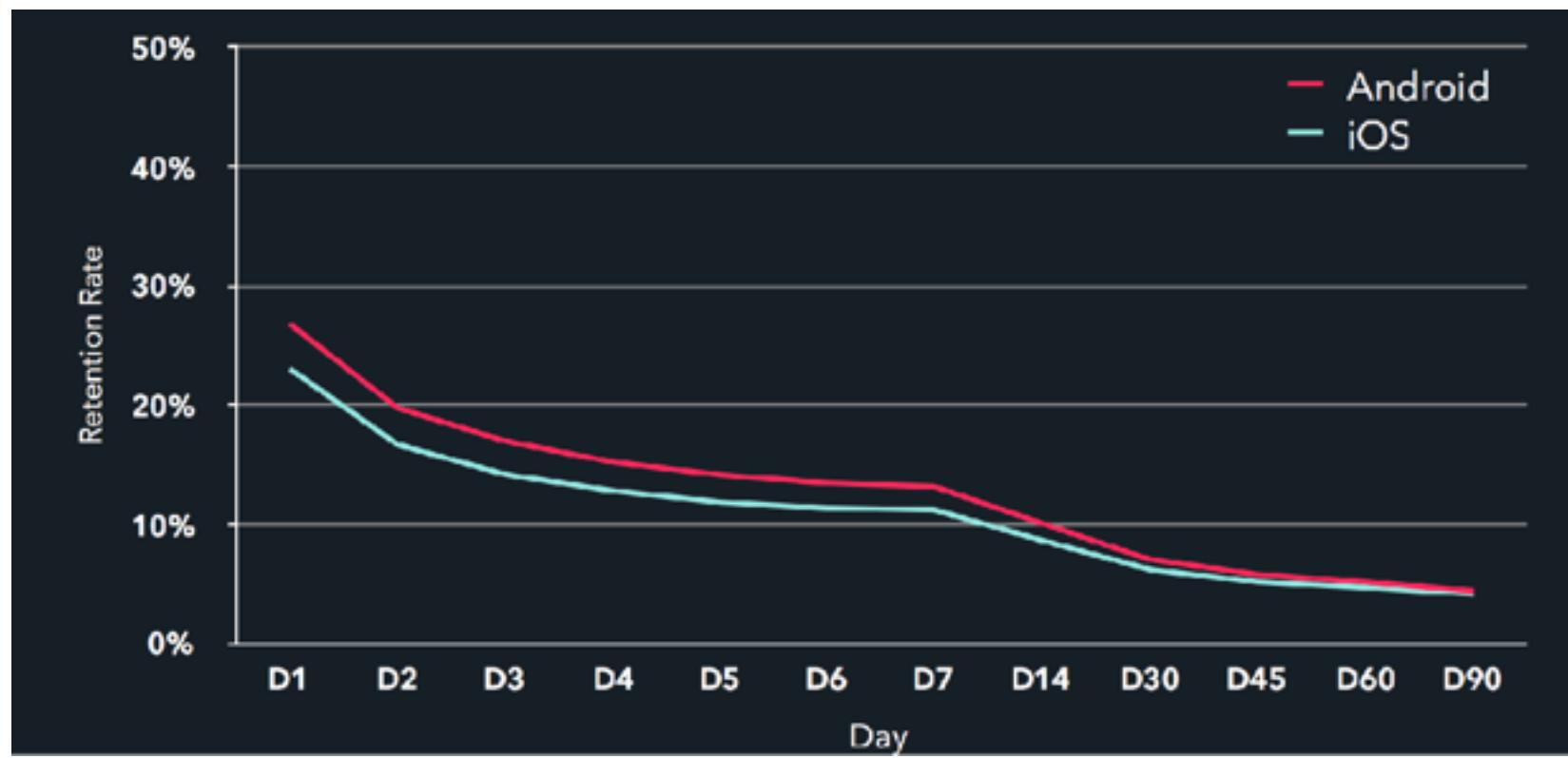
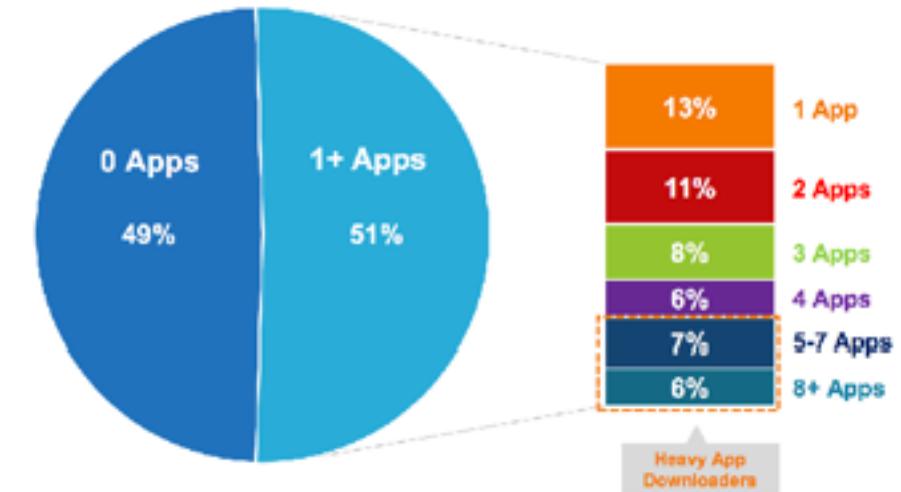


# Platform Evolving

	1980's	1990's	2008's
<b>Platform</b>			
<b>Key Players</b>	<ul style="list-style-type: none"><li>▶ Microsoft,</li><li>▶ Oracle,</li><li>▶ SAP</li></ul>	<ul style="list-style-type: none"><li>▶ Facebook,</li><li>▶ Google</li><li>▶ Amazon</li></ul>	<ul style="list-style-type: none"><li>▶ Apple,</li><li>▶ Google</li></ul>
<b>Development Paradigm</b>	<i>Client Dominant Development</i>	<i>Server Dominant Development</i>	<i>Client Dominant Development</i>
<b>Product Form</b>	<ul style="list-style-type: none"><li>▶ Packaged Software</li></ul>	<ul style="list-style-type: none"><li>▶ Web App</li><li>▶ SaaS</li></ul>	<ul style="list-style-type: none"><li>▶ Mobile App</li></ul>
<b>Service Accessibility</b>	<i>Buy Disks &amp; Licenses</i>	<i>Access directly through browser</i>	<i>Install from App store</i>

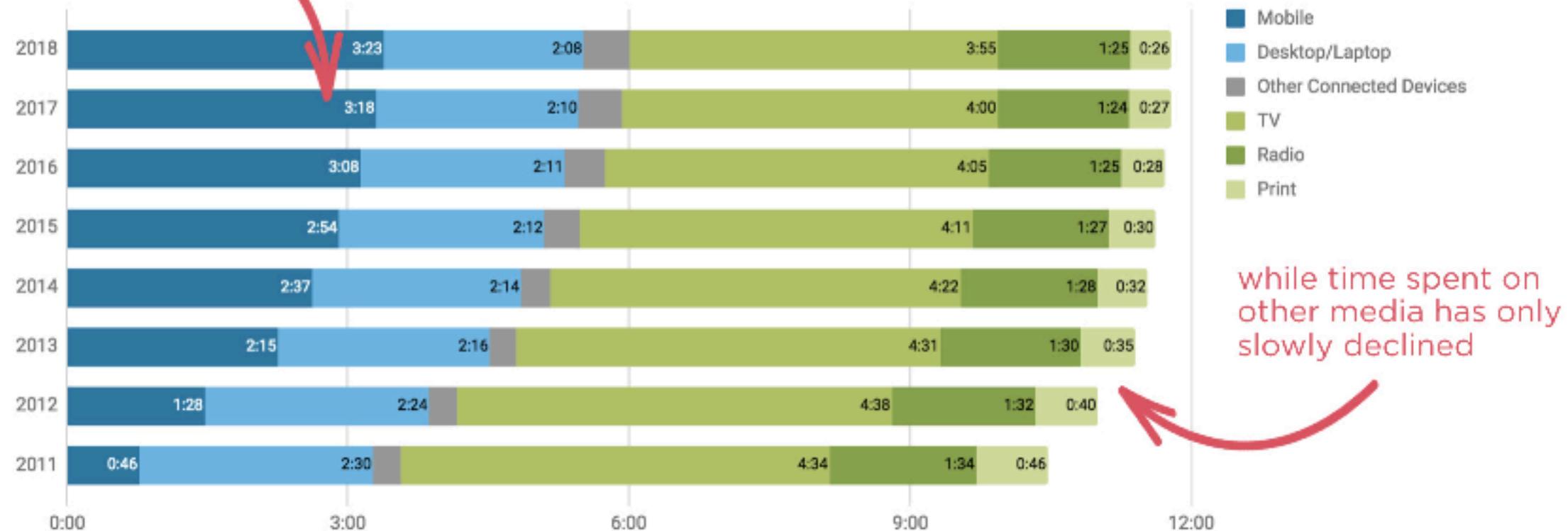
# App Fatigue

Smartphone Users' Number of App Downloads Per Month  
Source: comScore MobilLens, U.S., Age 13+, 3 Month Average Ending June 2016



# Average Time Spent Per Day by US Adults

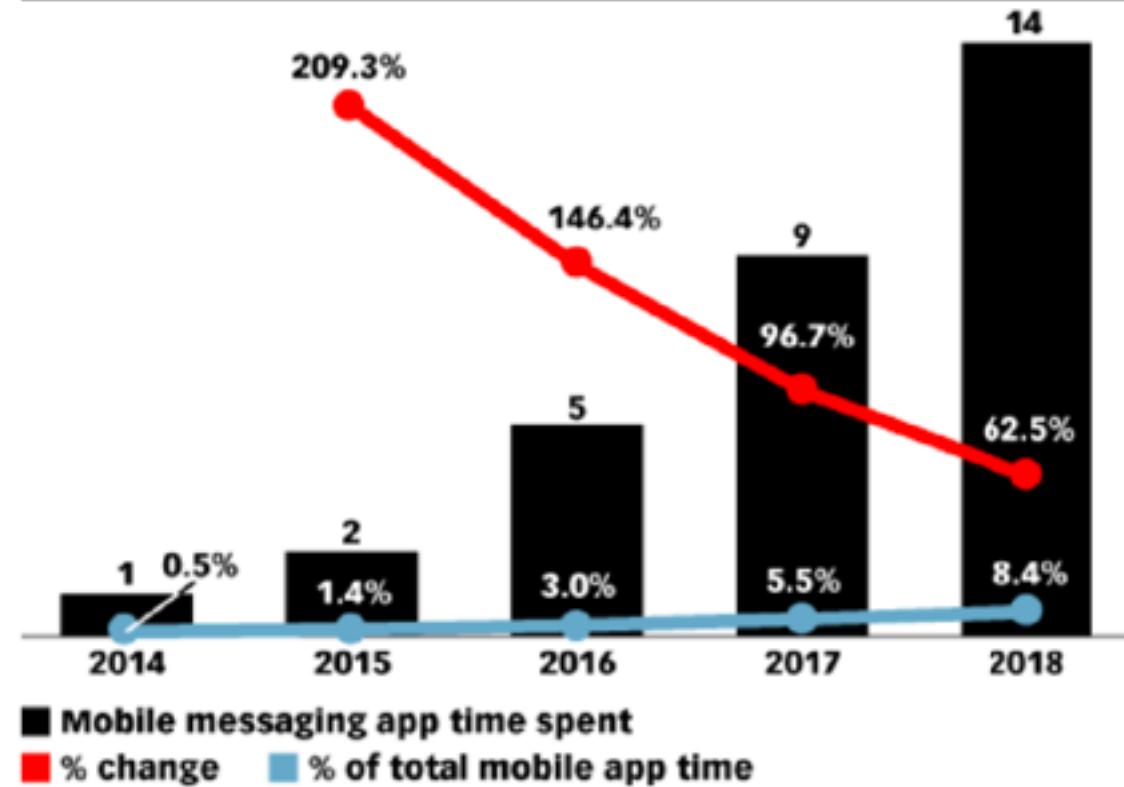
time spent on mobile has surged



while time spent on other media has only slowly declined

### Average Time Spent per Day with Mobile Messaging Apps by US Adults, 2014-2018

minutes, % change and % of total mobile app time





Facebook split Messenger out to be a standalone app, then enhance its functionality to be Messenger Platform which allow service provider to build their own chatbot to connect with facebook users through conversation.



Slack build its own Bot store, Let service provider to build their own chatbot to connect with facebook users through conversation.



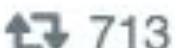
**Benedict Evans**  
@BenedictEvans



Old: all software expands until it includes messaging

New: all messaging expands until it includes software

7:13 PM - 12 Mar 2015



713



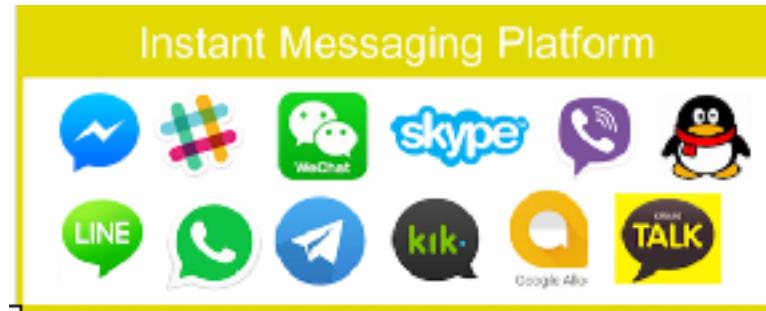
740

“

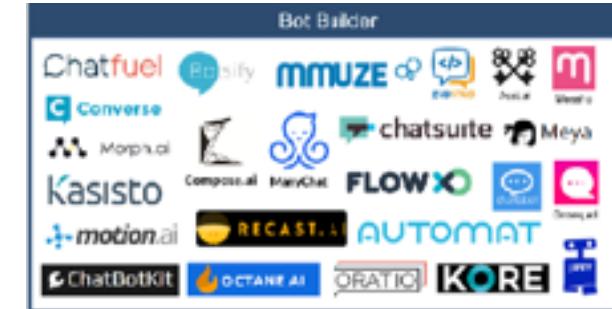
2016: Beginning of conversational App ”

”

# Ecosystem



Channels



Building Tools



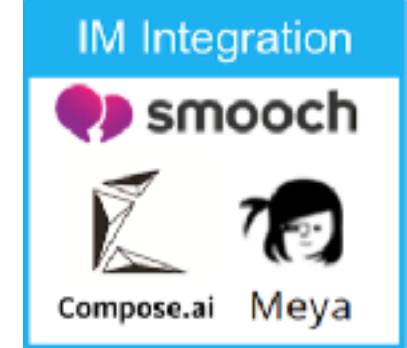
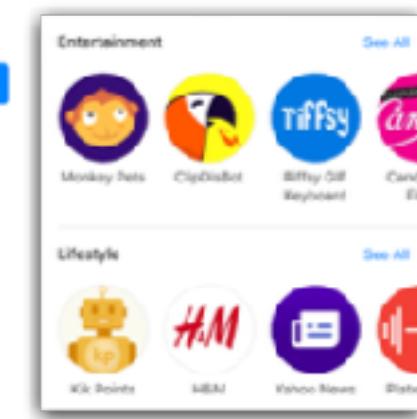
AI Platform



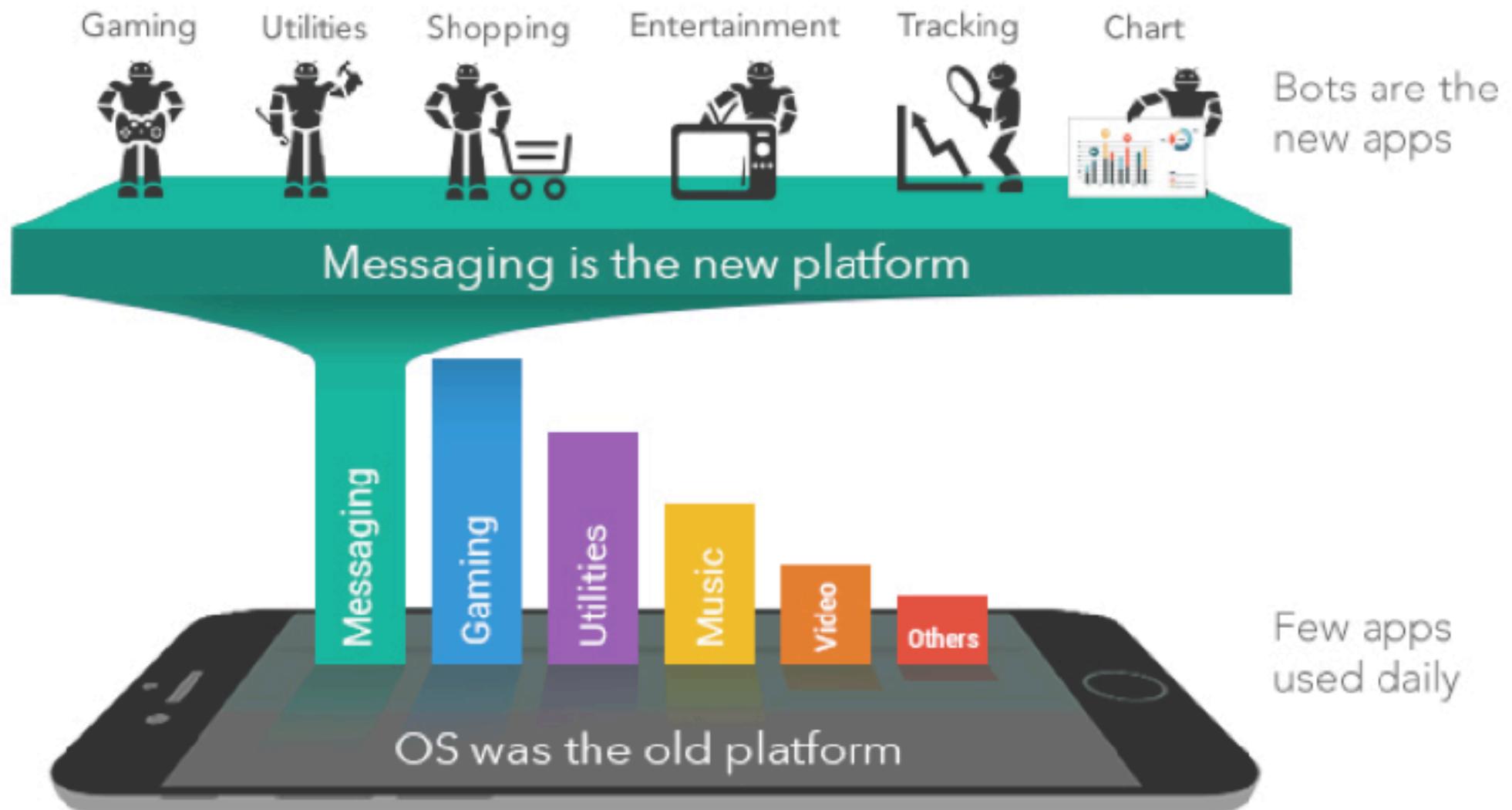
Monitor &amp; Analytics



Chatbot discovery &amp; promotion



Channels Integration



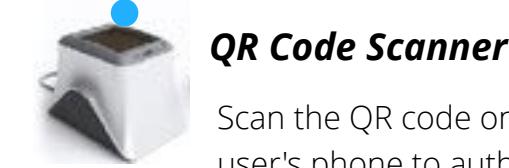
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Platform				
Key Players	<ul style="list-style-type: none"> <li>▶ Microsoft,</li> <li>▶ Oracle,</li> <li>▶ SAP</li> </ul>	<ul style="list-style-type: none"> <li>▶ Facebook,</li> <li>▶ Google</li> <li>▶ Amazon</li> </ul>	<ul style="list-style-type: none"> <li>▶ Apple,</li> <li>▶ Google</li> </ul>	<ul style="list-style-type: none"> <li>▶ <b>Facebook</b></li> <li>▶ <b>Amazon</b></li> <li>▶ <b>Google</b></li> <li>▶ <b>Microsoft</b></li> <li>▶ <b>Slack</b></li> </ul>
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Service Accessibility	Buy Disks & Licenses	Access directly through browser	Install from App store	<b>Access directly through messenger platform</b>



JUST  
WALK  
OUT  
SHOPPING

WALK OUT

## Computer Vision



Scan the QR code on the user's phone to authorize them to enter



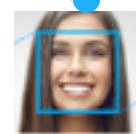
Identifies the customer

## Sensor Vision



Detect whether an item has been picked up and put back.

## Deep Learning

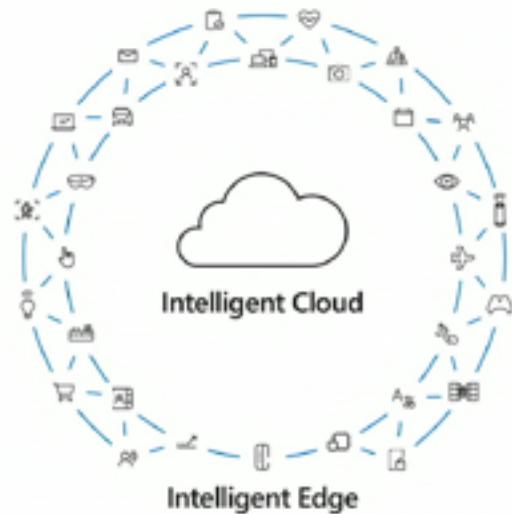


Identifies the customer and captures their action.

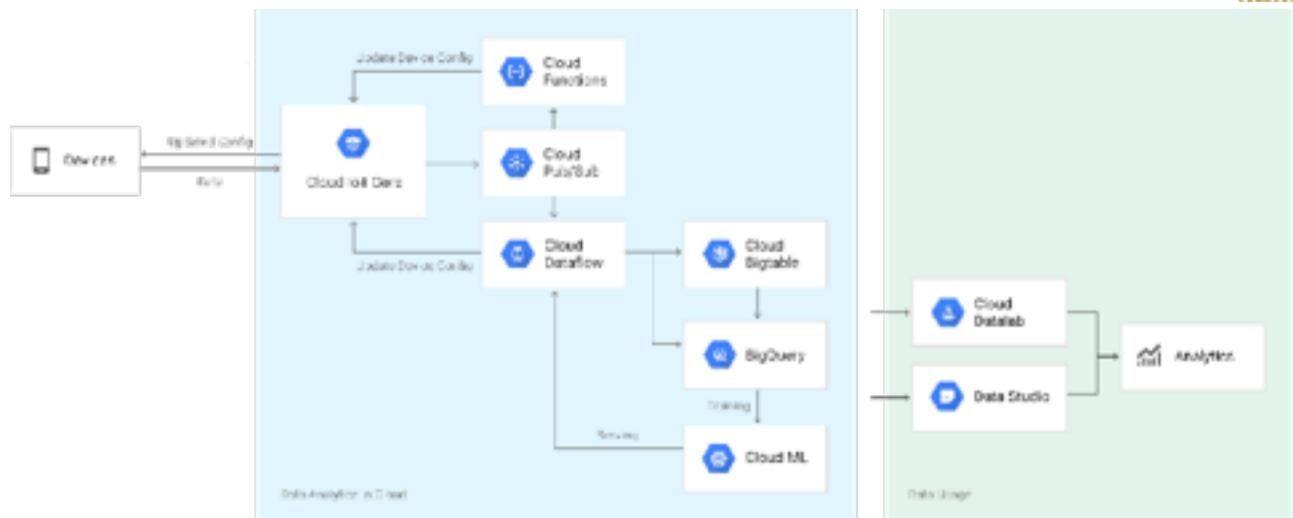
“ 2018 ”

## Azure IoT Hub

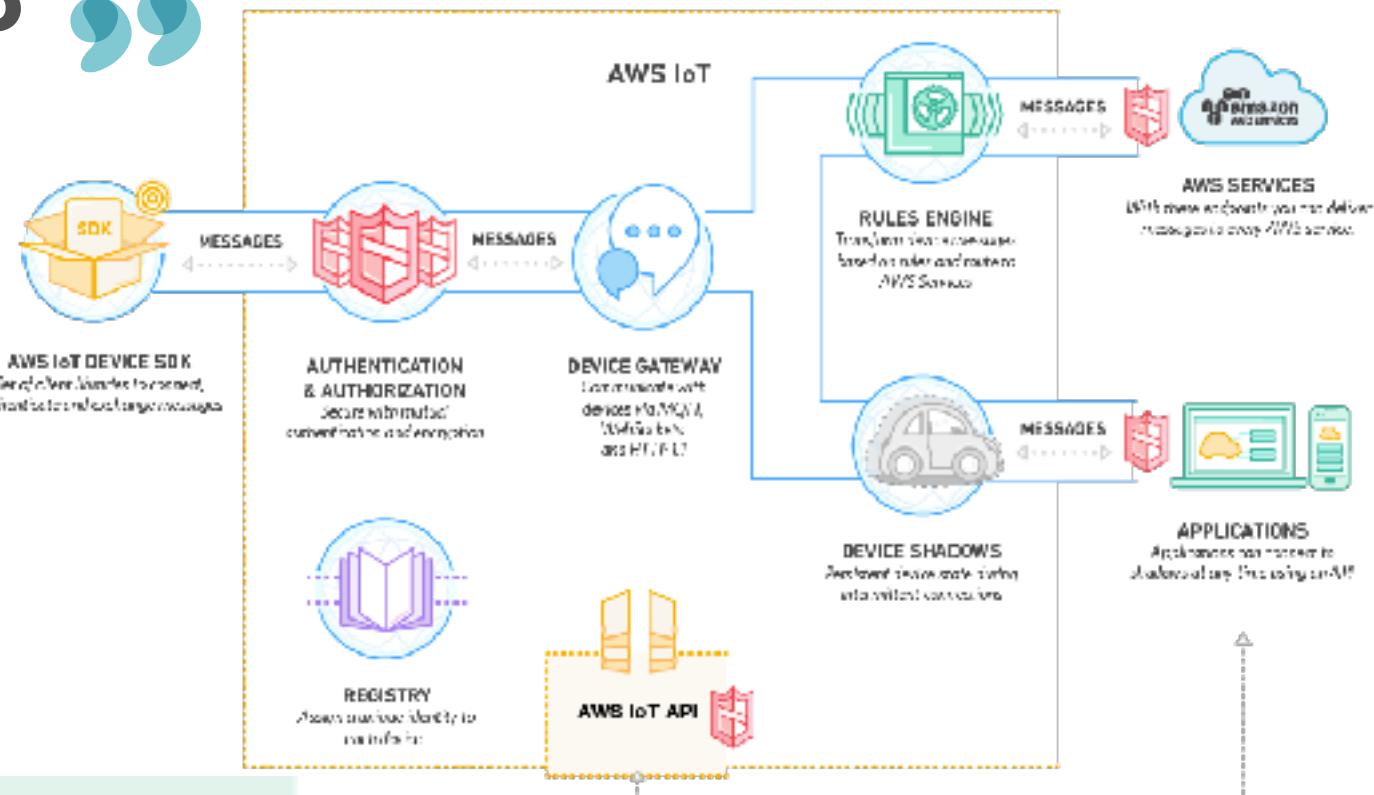
- Ubiquitous computing
- Artificial Intelligence
- Multi-sense, multi-device experiences



## Google IoT Core



## AWS IoT Hub



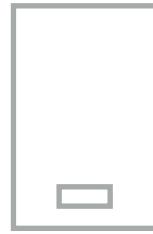
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Platform					???
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Service Accessibility	Buy Disks & Licenses	Access directly through browser	Install from App store	Access directly through messenger platform	<b>Buy devices</b>

# Architecture Evolving

*From Mobile to Conversational to IoT*

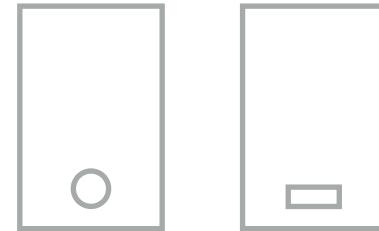
# ADDITIONAL PLATFORM

*Already has iOS or Android app and API is ready.  
Need to build app for the other mobile channel.*



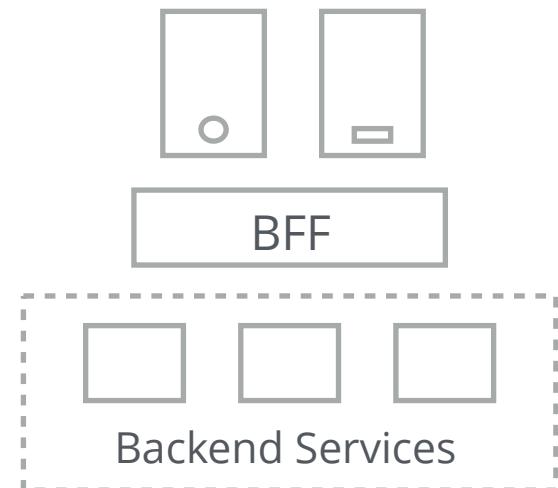
# MOBILE ENABLEMENT

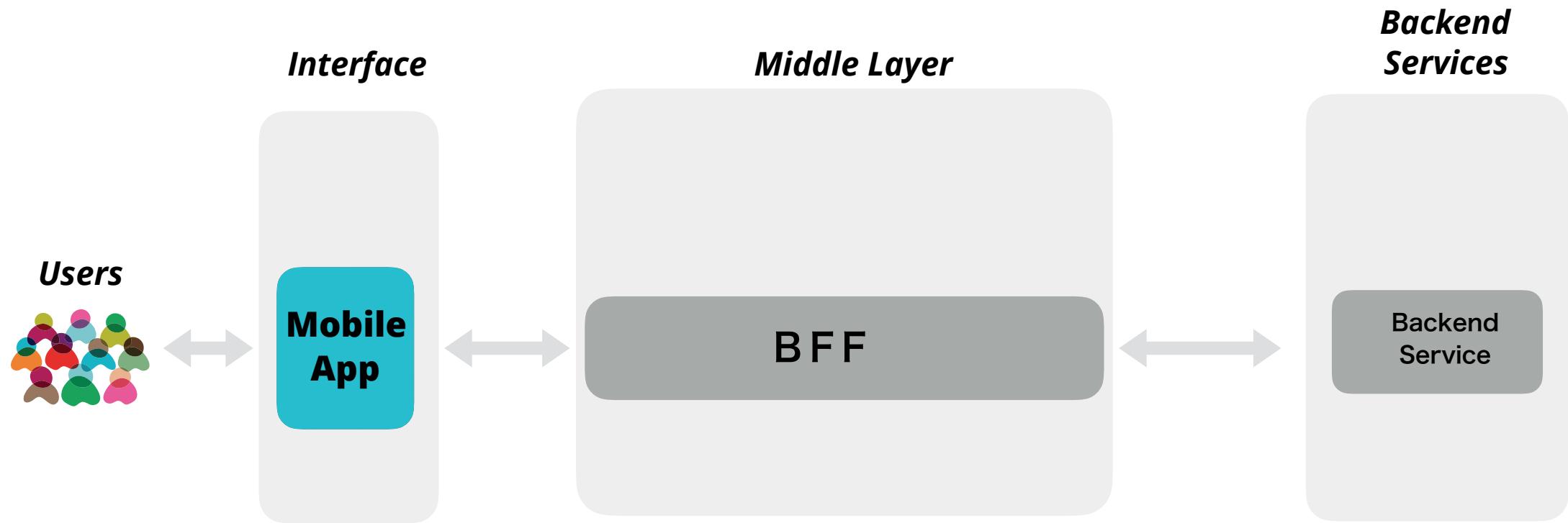
Already have backend services built for website,  
need to extend services to mobile platform with  
mobile specific API (BFF).

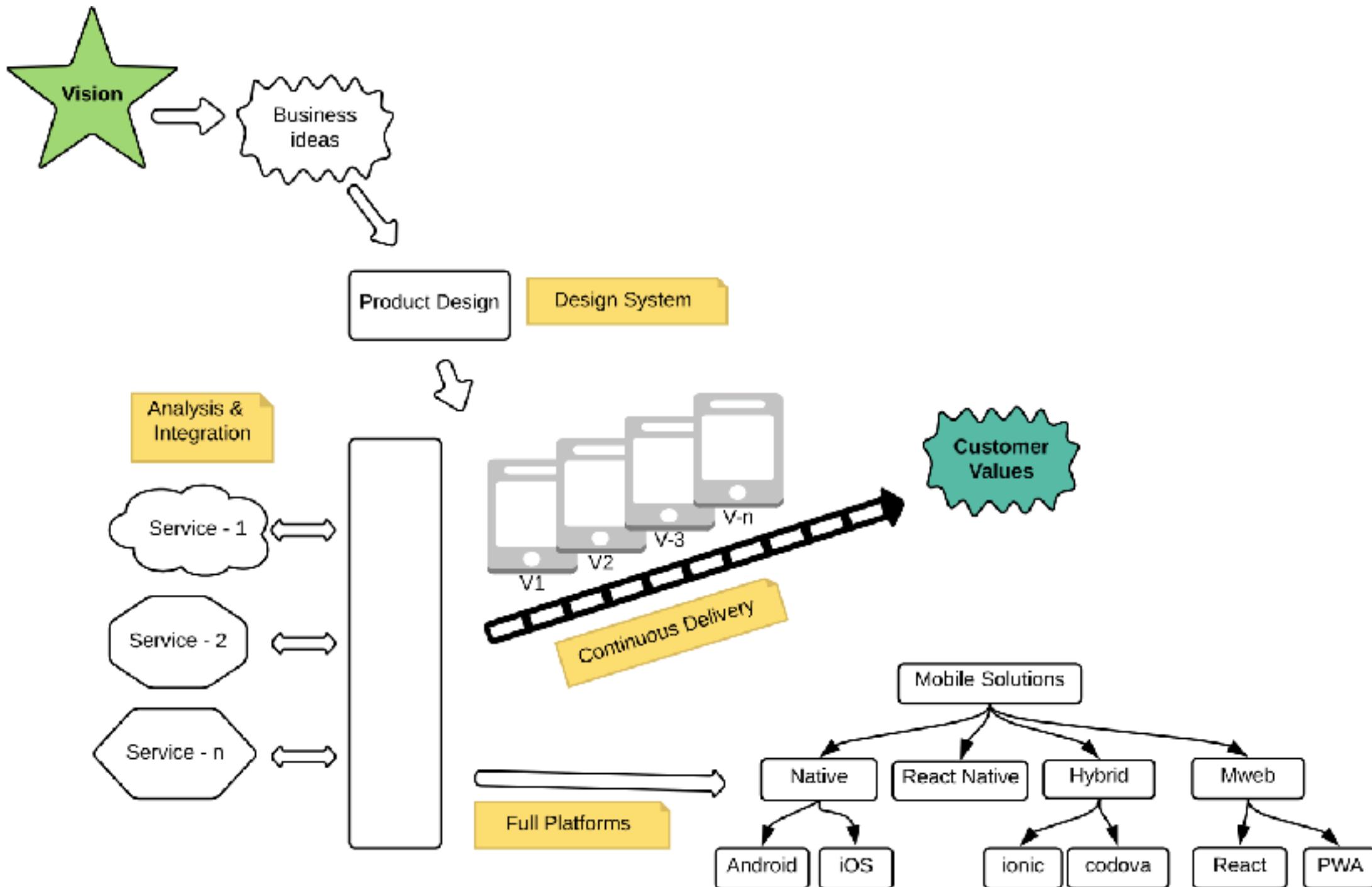


# MOBILE SERVICES

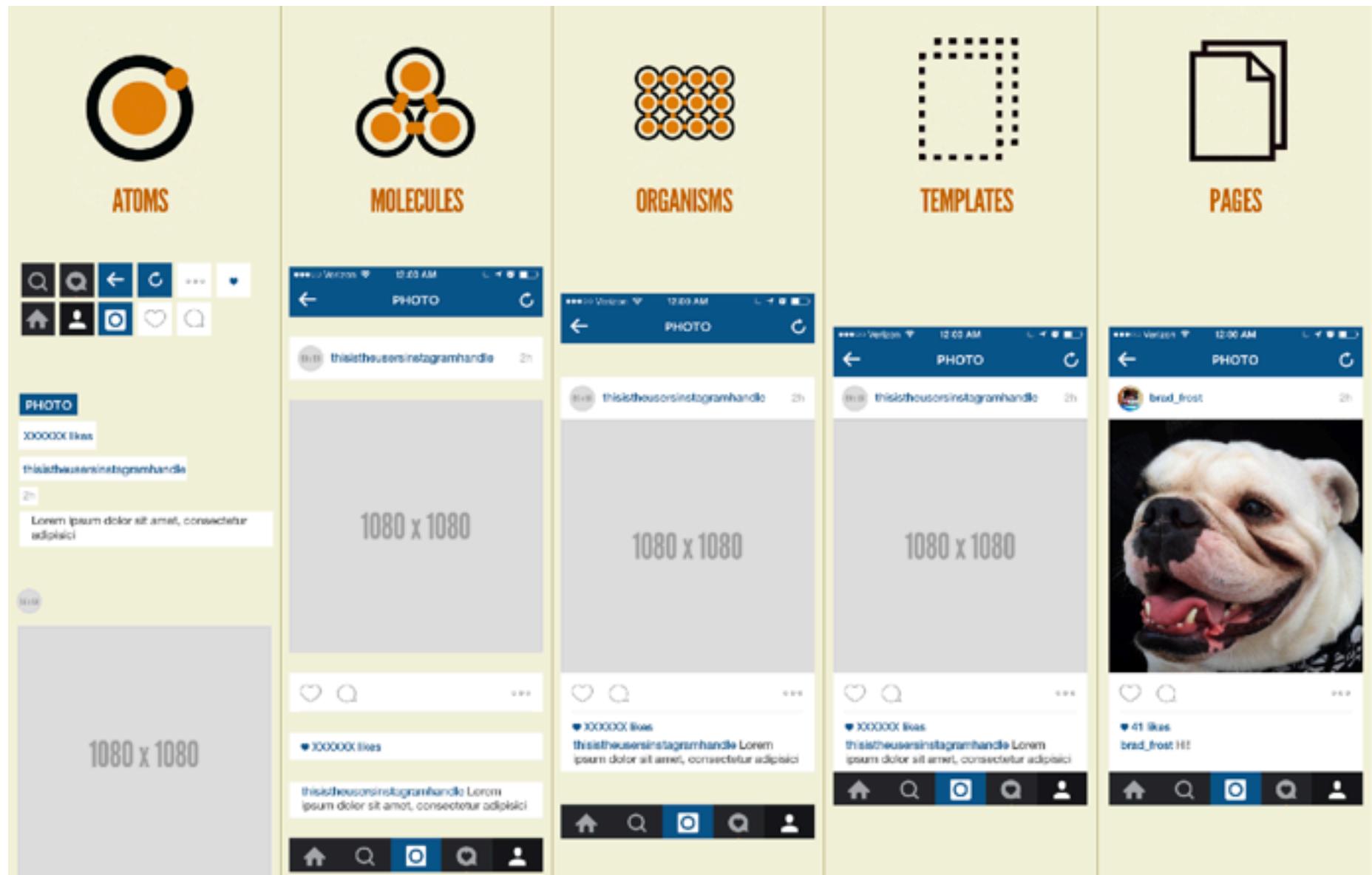
Need to build mobile first features.







# Atomic Design



**Fonts**

Praesent ullamcorper ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non. ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non.

Header tags  
Here is our range of header tags

- H1 The quick, bro...
- H2 The quick, brow...
- H3 The quick, brown f...
- H4 The quick, brown fox

**Font**

Praesent ullamcorper ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non. ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non.

**Design**

- Base Elements >
- Components
- Modules
- Development
- Templates

**Font**

Praesent ullamcorper ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non. ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non.

**Design**

- Design
- Colours
- Typography
- Logo
- Design Principles
- Imagery Guidelines

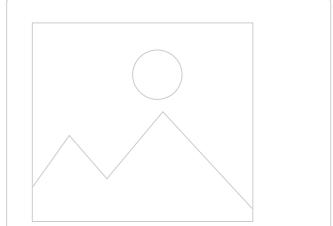
**Base Elements**

- Components
- Modules
- Development

**Containers**

Praesent ullamcorper ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non. ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non.

**Container one**  
This container is used when there is an image on the LHS



Praesent ullamcorper ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non. Cras aliquam eu velit at venenatis. Phasellus eu nisl metus. Praesent sed vestibulum felis, eu suscipit libero.

**Buttons**

Praesent ullamcorper ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non. ultricies lectus, eu pulvinar turpis. Ut consequat semper elit in condimentum. Nullam ultrices gravida libero, vitae consequat ex ultrices non.

**Large buttons**  
Here is our range of large buttons

**More**

```
<table style="width:100%">
<tr>
<td>Jill</td>
<td>Smith</td>
<td>50</td>
</tr>
<tr>
<td>Eve</td>
<td>Jackson</td>
<td>94</td>
</tr>
</table>
```

**More**

```
<table style="width:100%">
<tr>
<td>Jill</td>
<td>Smith</td>
<td>50</td>
</tr>
<tr>
<td>Eve</td>
<td>Jackson</td>
<td>94</td>
</tr>
</table>
```

**More**

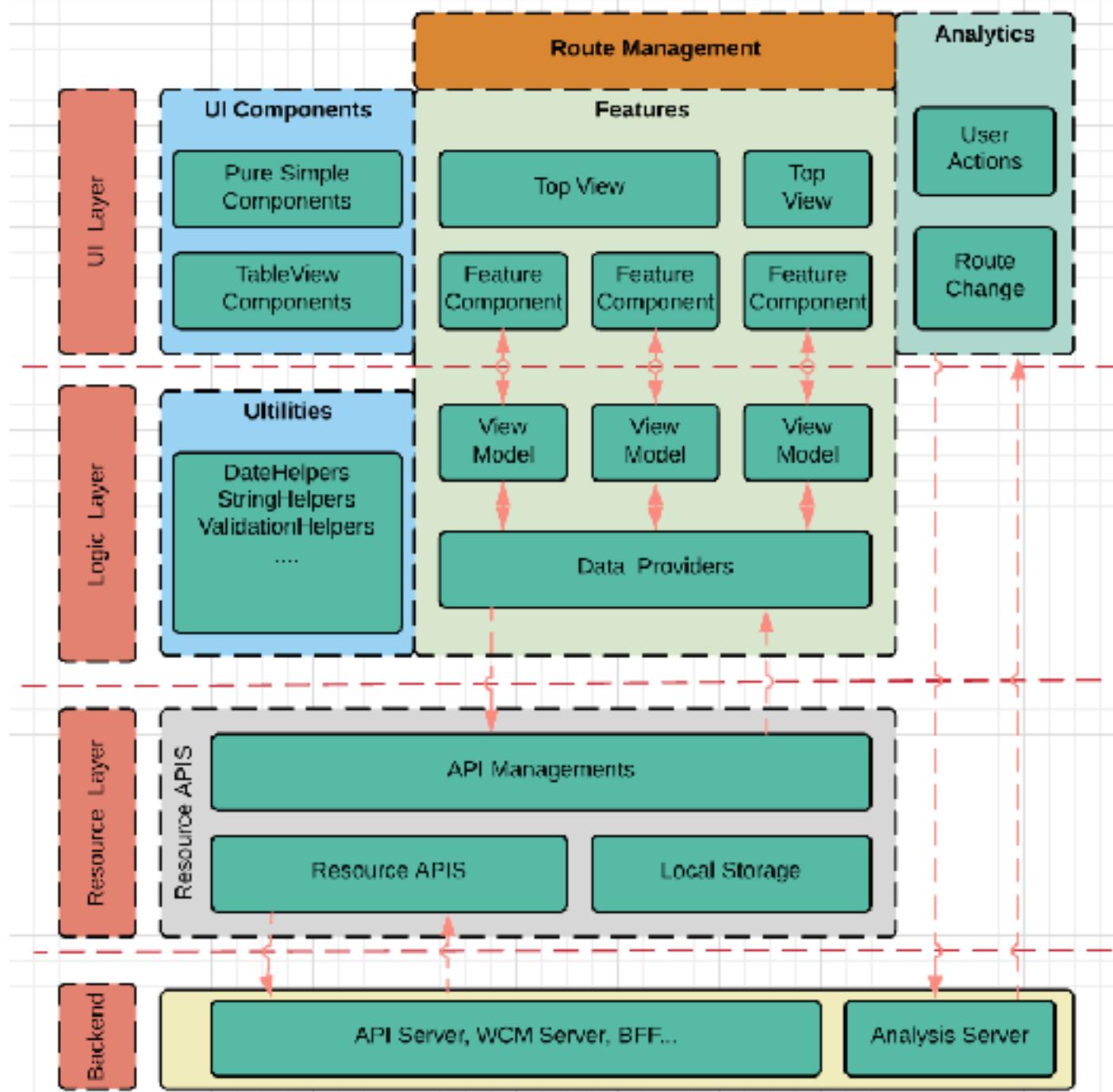
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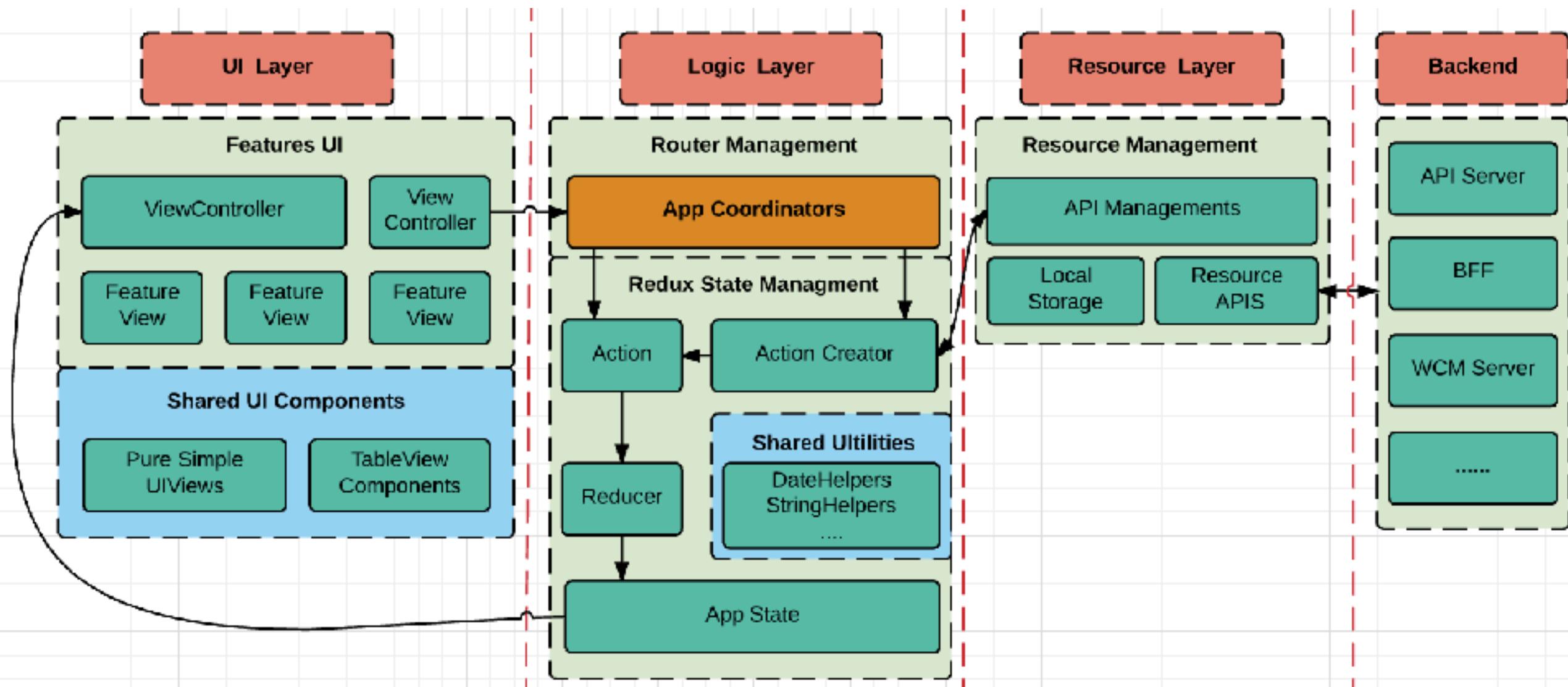
# Living Style Guide

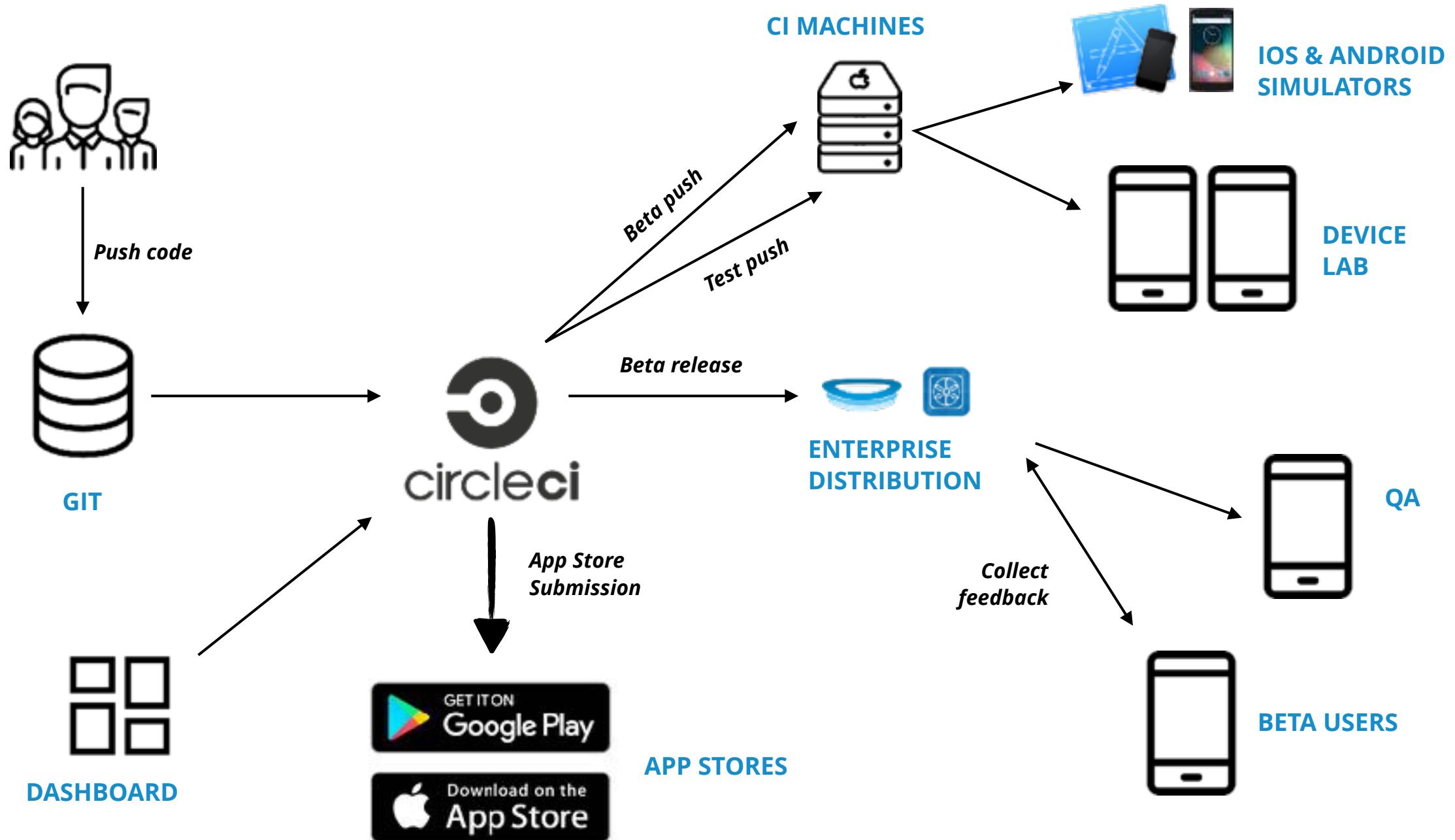


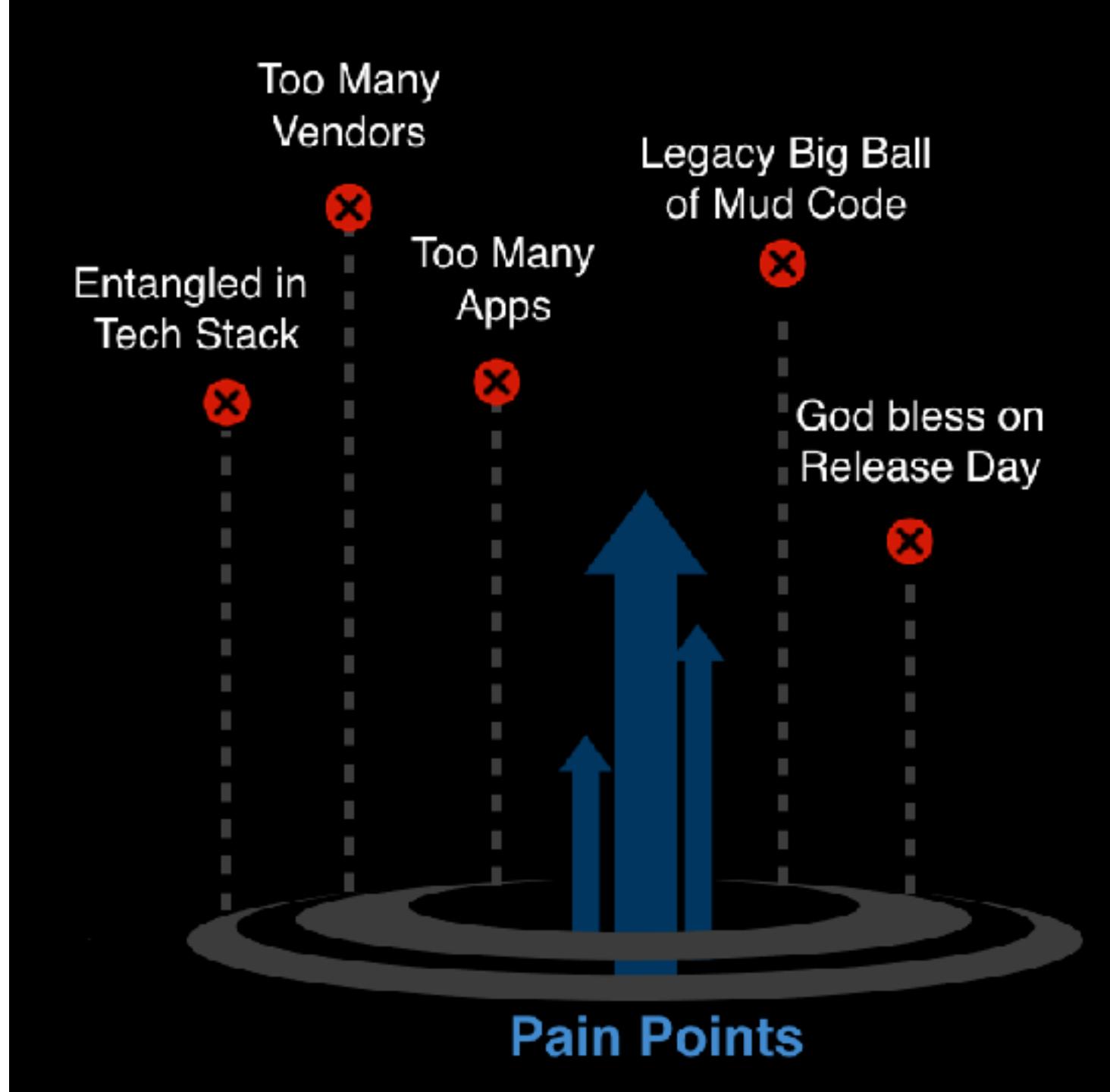
	Native	H5	React Native
Cost	High		Low
Reusability	iOS/Android 2 Codebase	iOS/Android/Web 1 Codebase	iOS/Android Component Reuse
Dynamic Update	Limited by App Store	Controlled By Dev	Controlled By Dev With Design
User Experience	Best	Just so so	Better
Community	Apple, Google, 10 years	W3C, Standards comes very slow	Facebook & Huge JS Community

***Choosing the Right Mobile Tech Stack - By Aaron Brager***



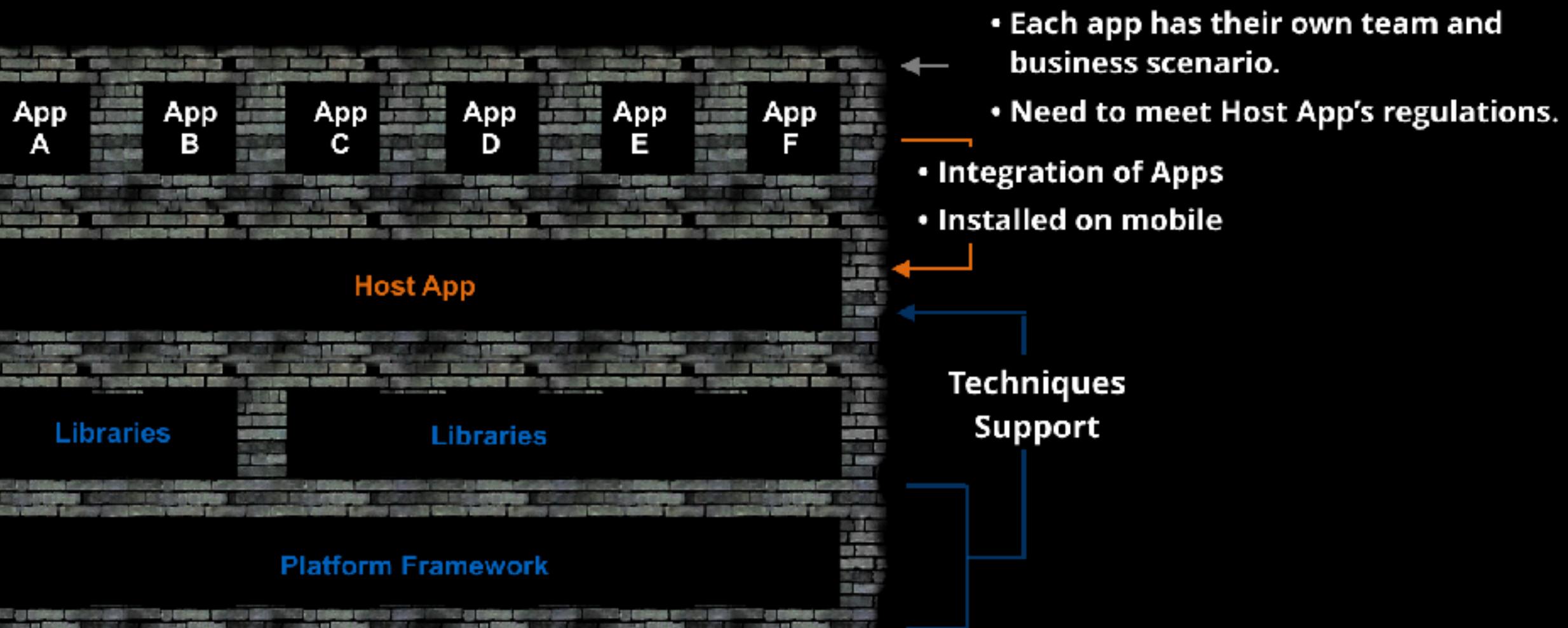


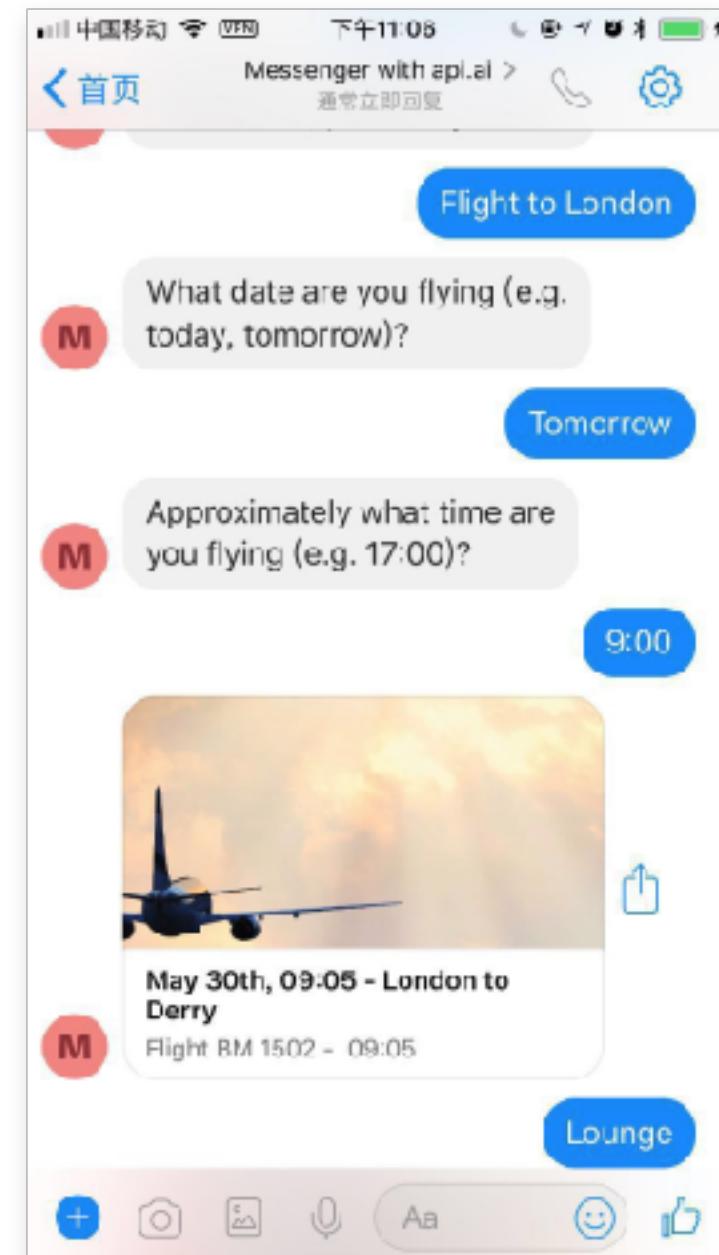
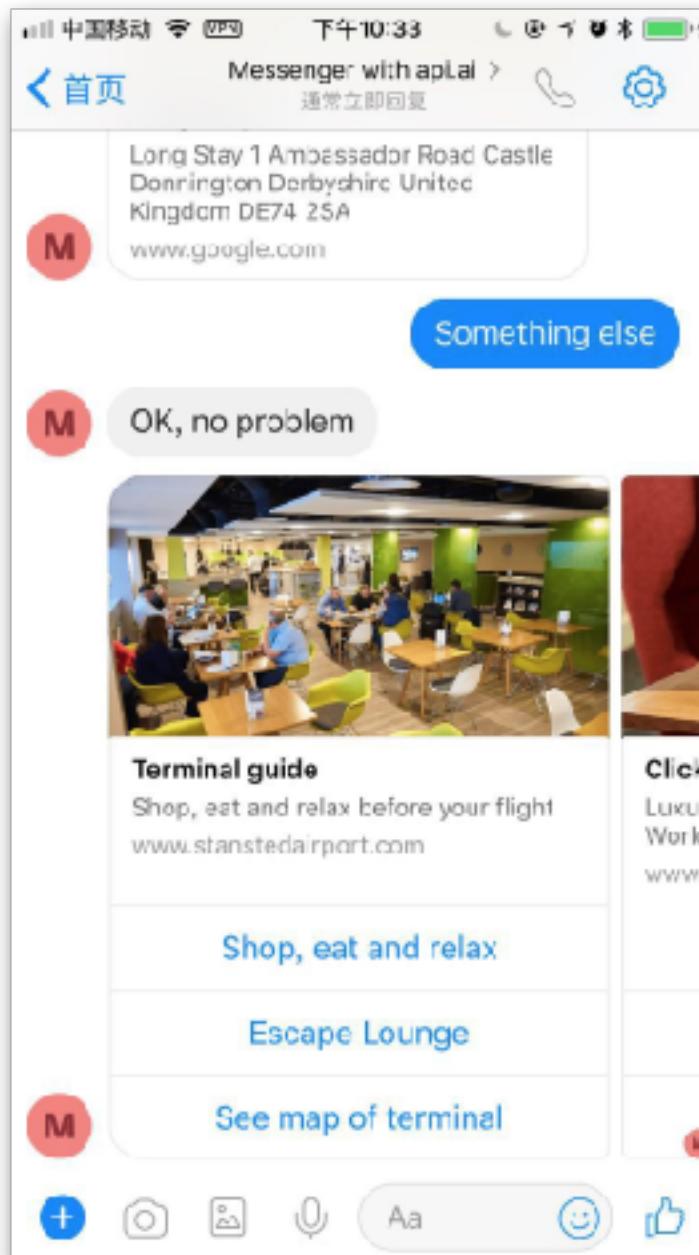
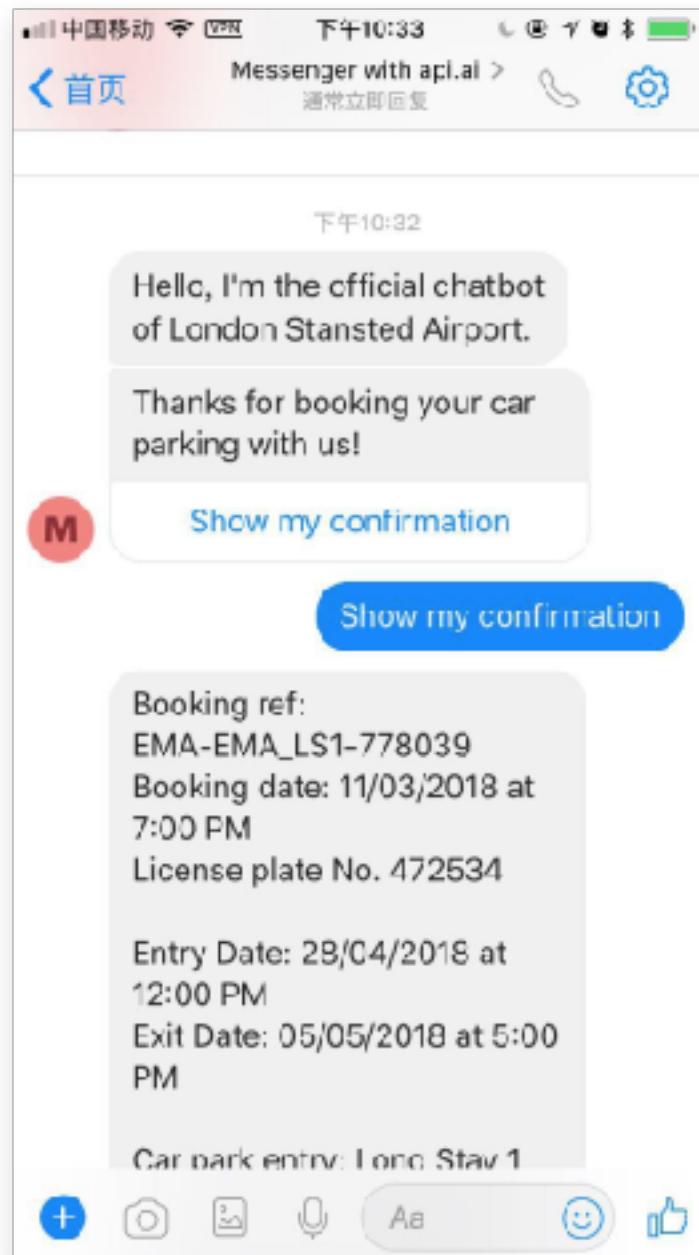


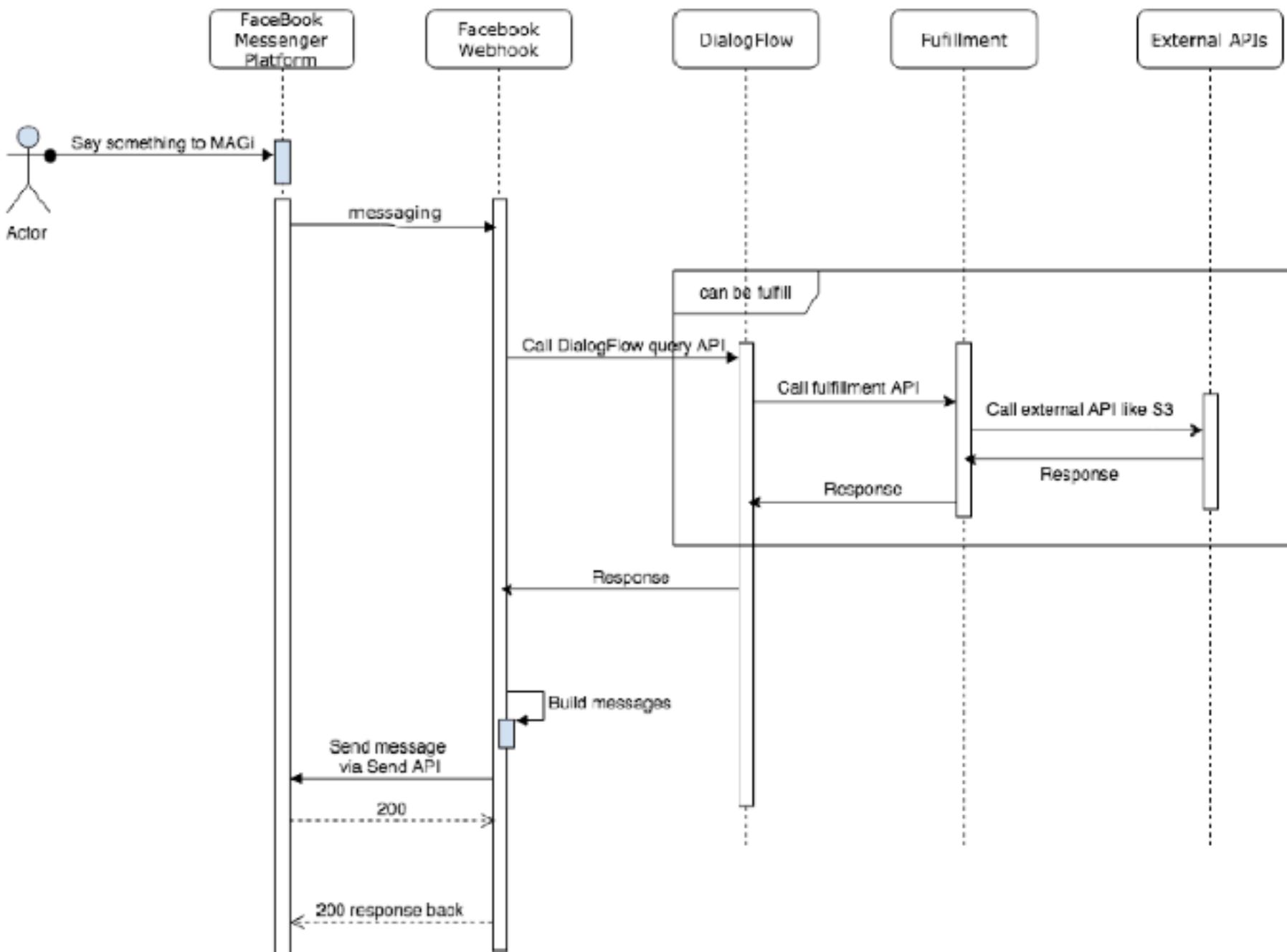


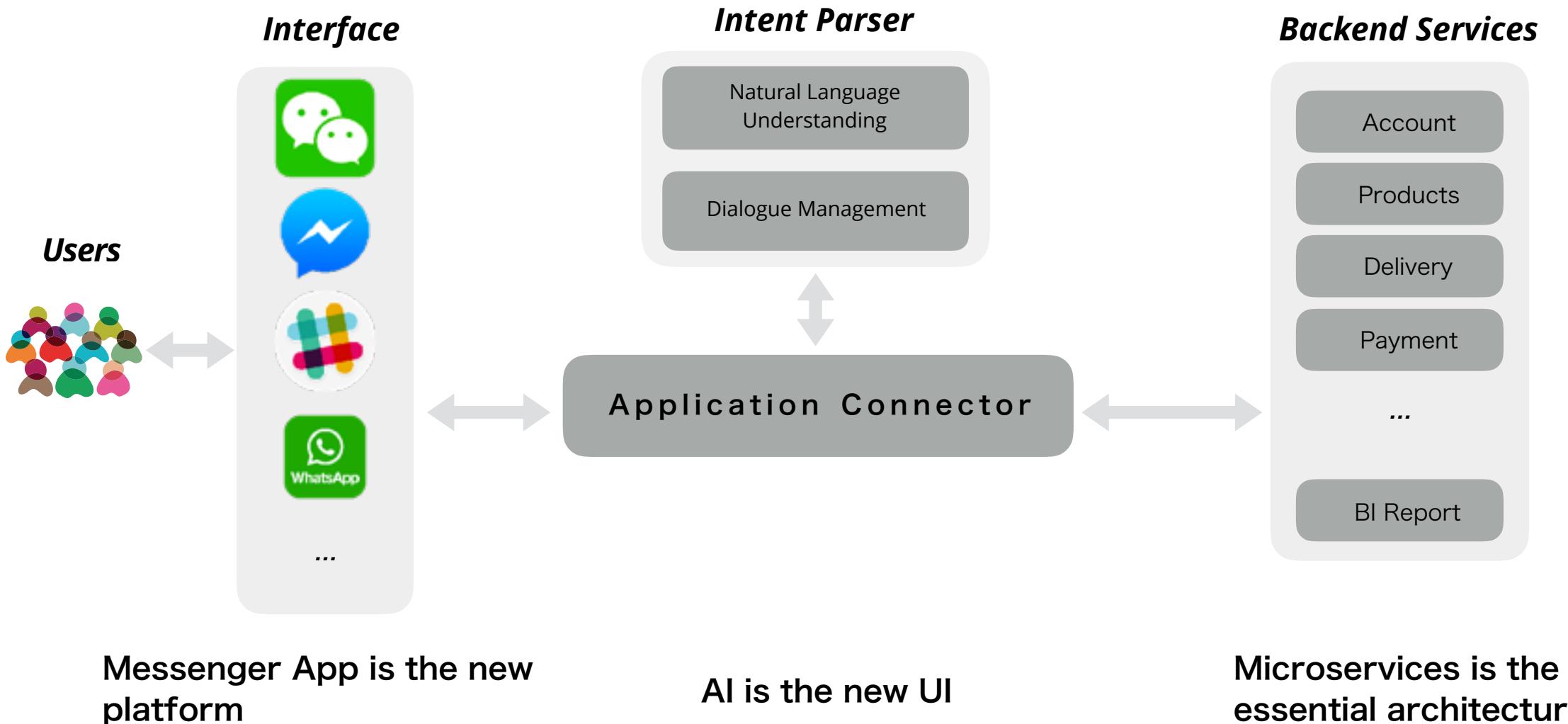


# Mobile Development Platform











## Order

Save

SlackPizza



Intents



Entities



Logs

Slack integration

Domains

Docs

Account

Logout

" Order a large pizza

" I would like to order 2 large pepperoni pizzas to 443 Waverley St at 2pm

" Add user expression...

+ Add

## Action

PizzaDelivery

REQUIRED	PARAMETER NAME	ENTITY	VALUE	PROMPT
<input checked="" type="checkbox"/>	PizzaType	@PizzaType	\$PizzaType	Hi! What kind of a pizza are you looking for today? [2]
<input checked="" type="checkbox"/>	PizzaSize	@PizzaSize	\$PizzaSize	Size? [1]
<input checked="" type="checkbox"/>	customtime	@customtime	\$customtime	When would you like it to be delivered? [1]
<input checked="" type="checkbox"/>	address	@sys.address	\$address	Where should we deliver this amazing pizza to? [2]
<input type="checkbox"/>	number	@sys.number	\$number	-

Support Company

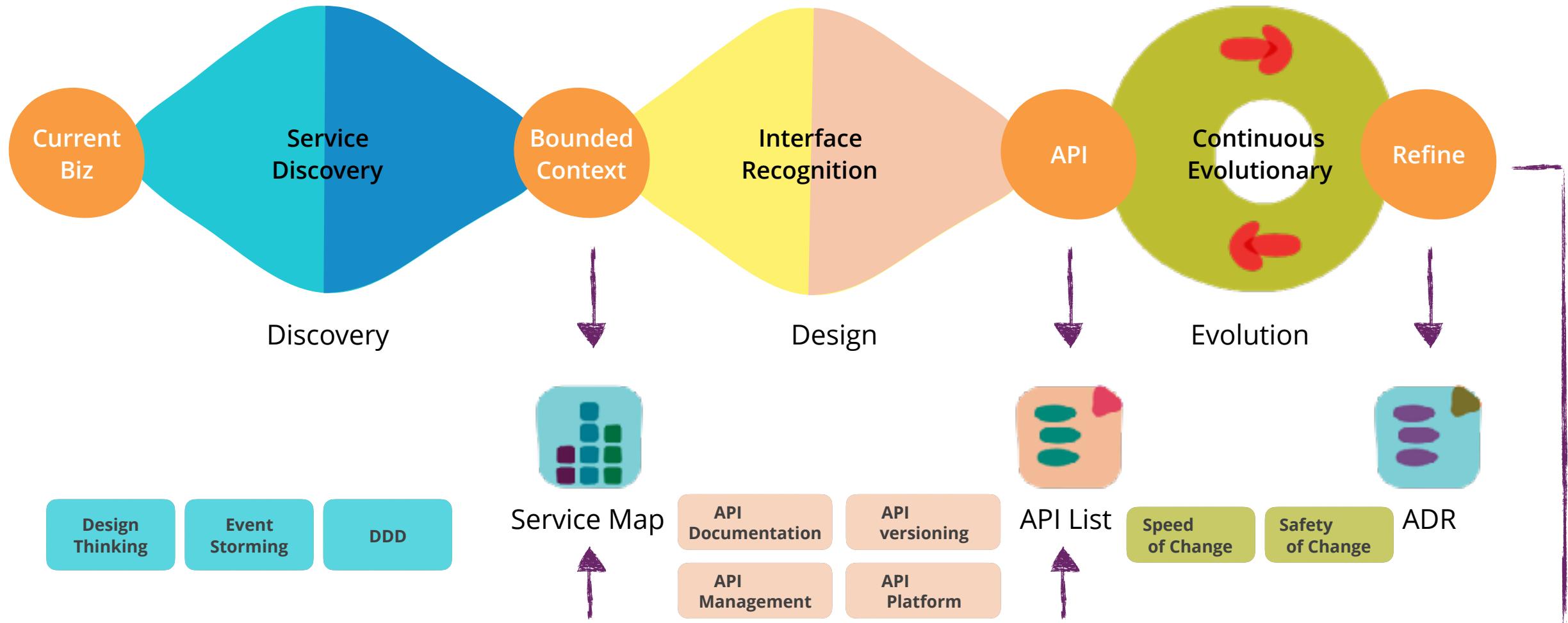
Google

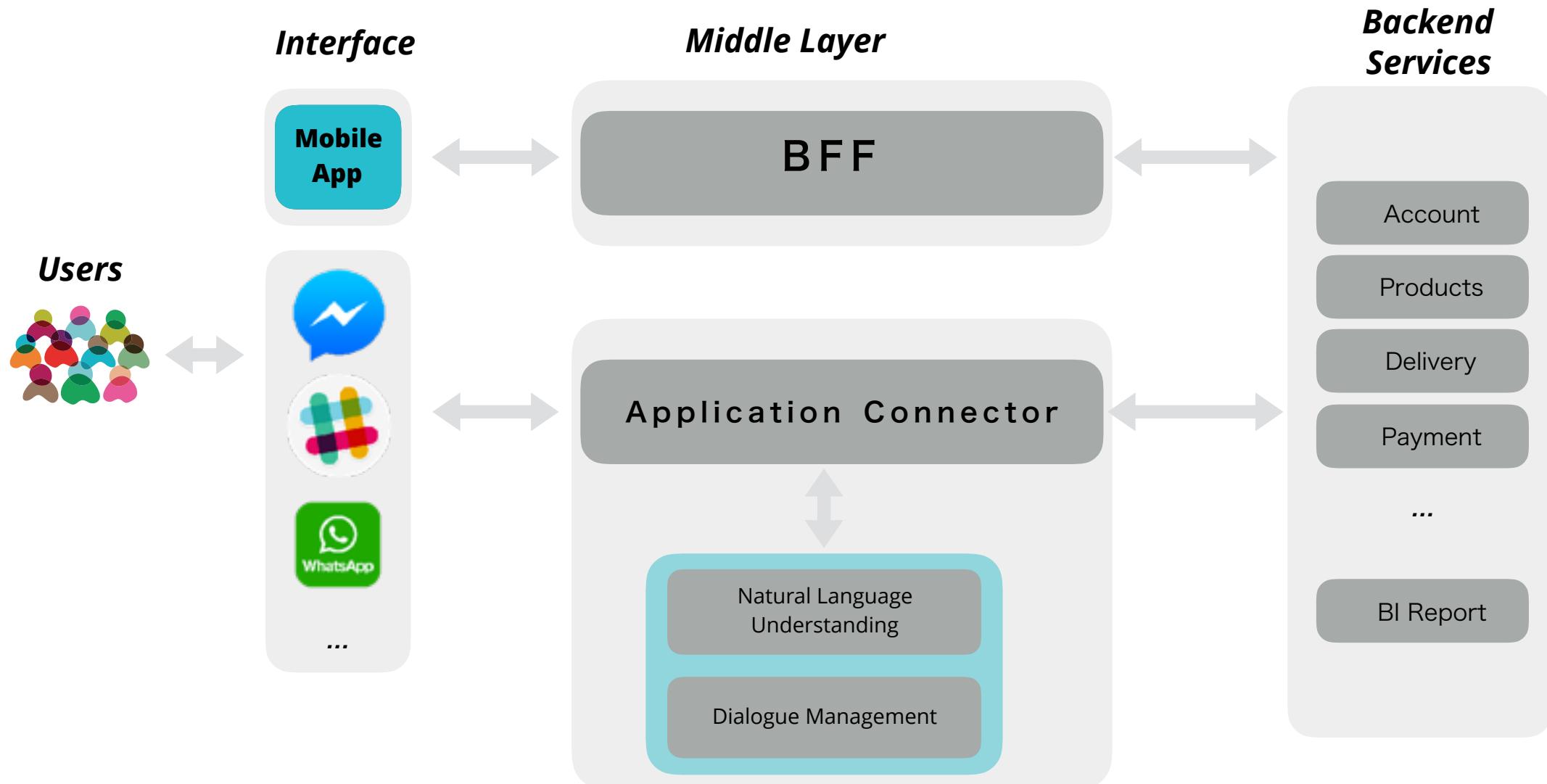
Facebook

Microsoft

Amazon

IBM





# "Alexa..."



## MVP

*Play lesson*

*Pause*

*Stop*

*Go back 10 seconds*

*Next lesson*

*Start over*

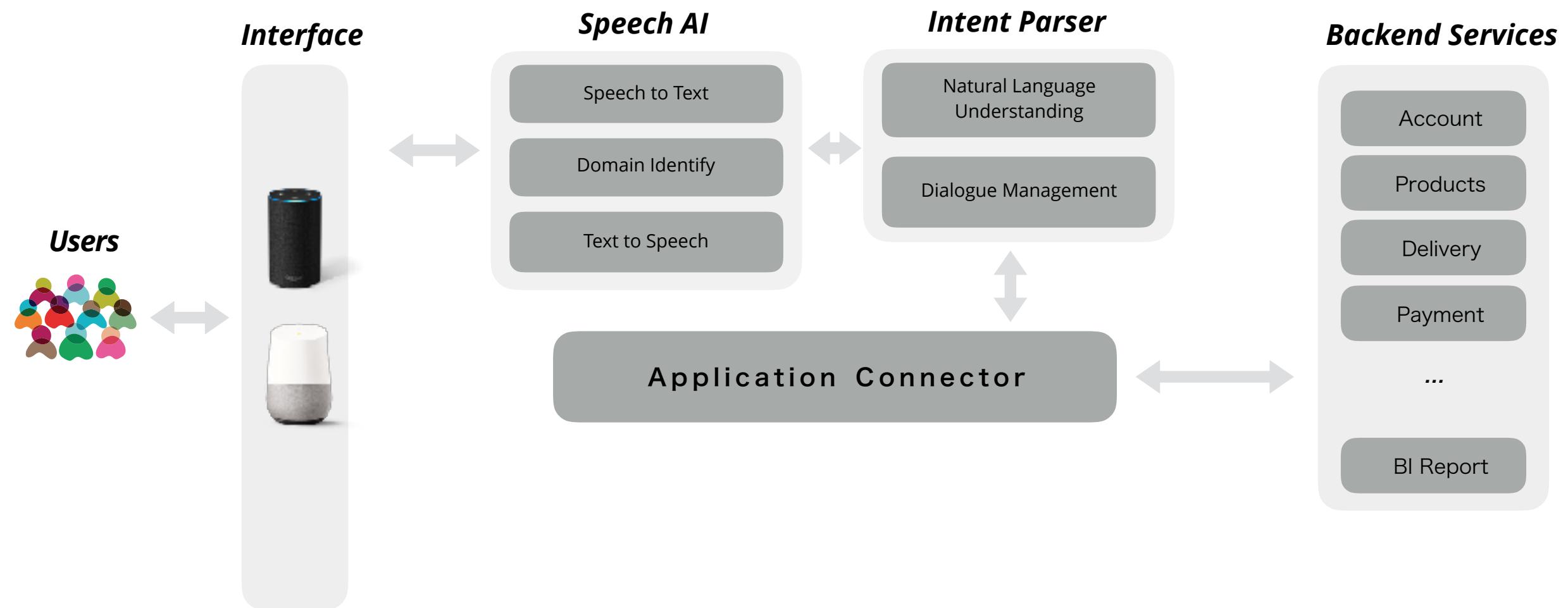
## FUTURE

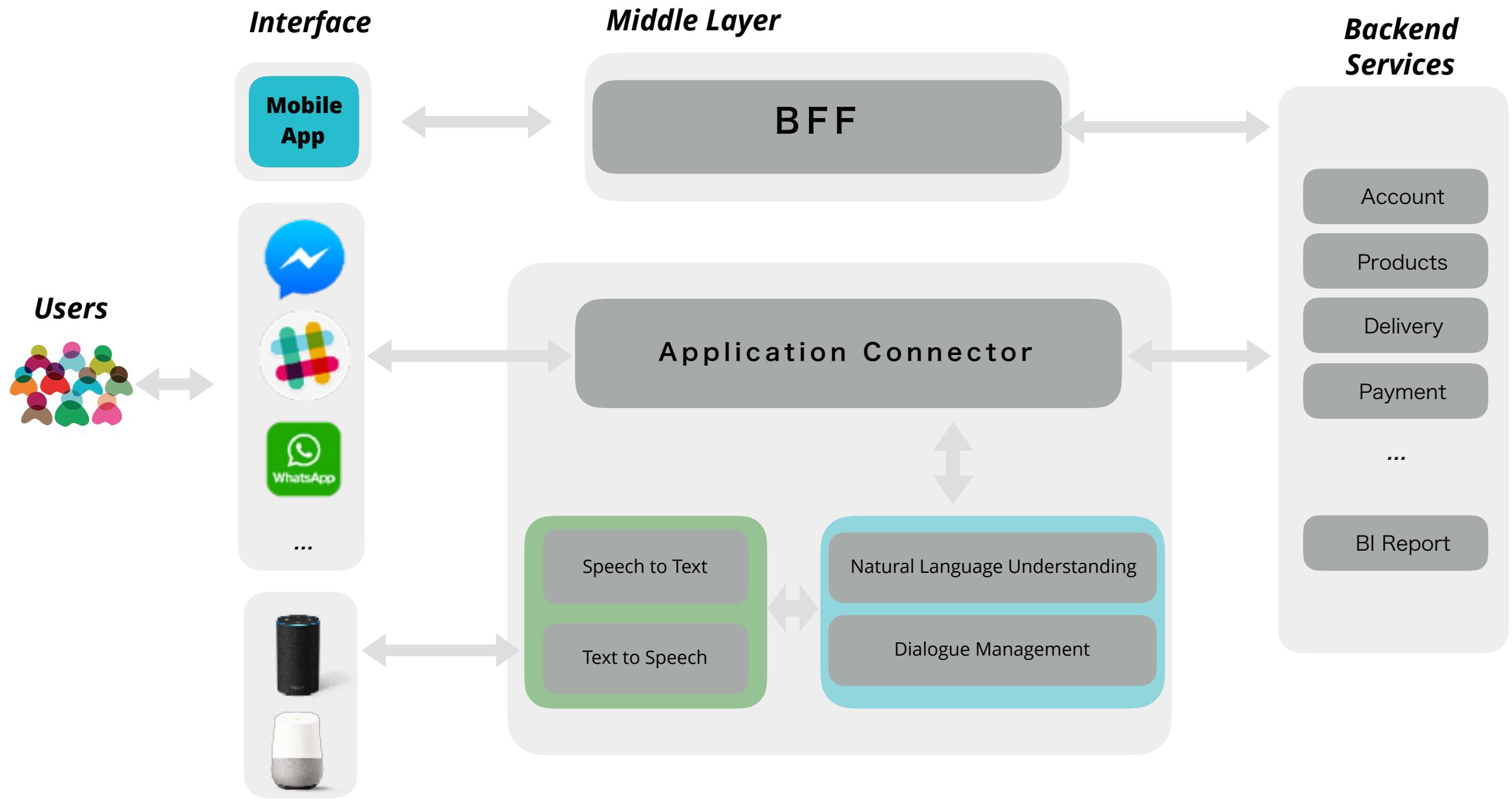
*Repeat last phrase*

*Repeat slowly*

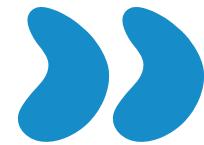
*Slow motion*

*How was my pronunciation?*

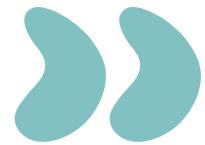




IoT  
Device



IoT  
System

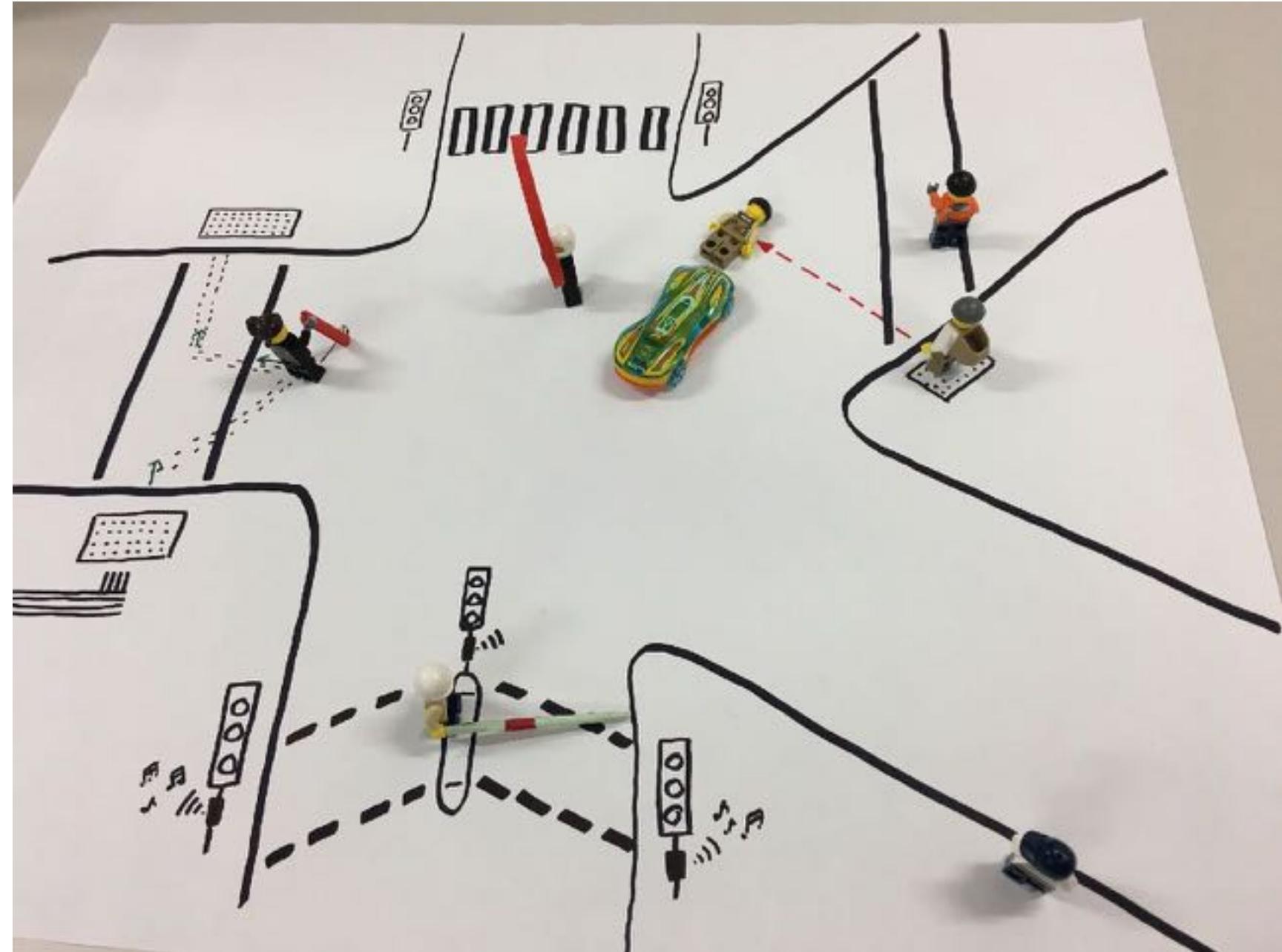


Private  
IoT  
Platform

“

# Smart Cane for Blinds

”



*detection device**vibration interaction device*

● SW      ● HW



# Remote Health Control System



BlueTooth Gateway



Heart Rate Band



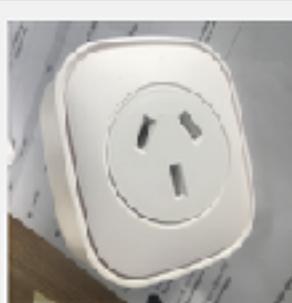
Sleep Sensor



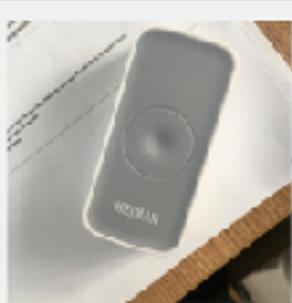
Fit Box



ZigBee Gateway



Smart Plug



Vibration Sensor



Door Sensor

Consumers in Normal

Overview Status Health Data Alarms

HEART RATE

79

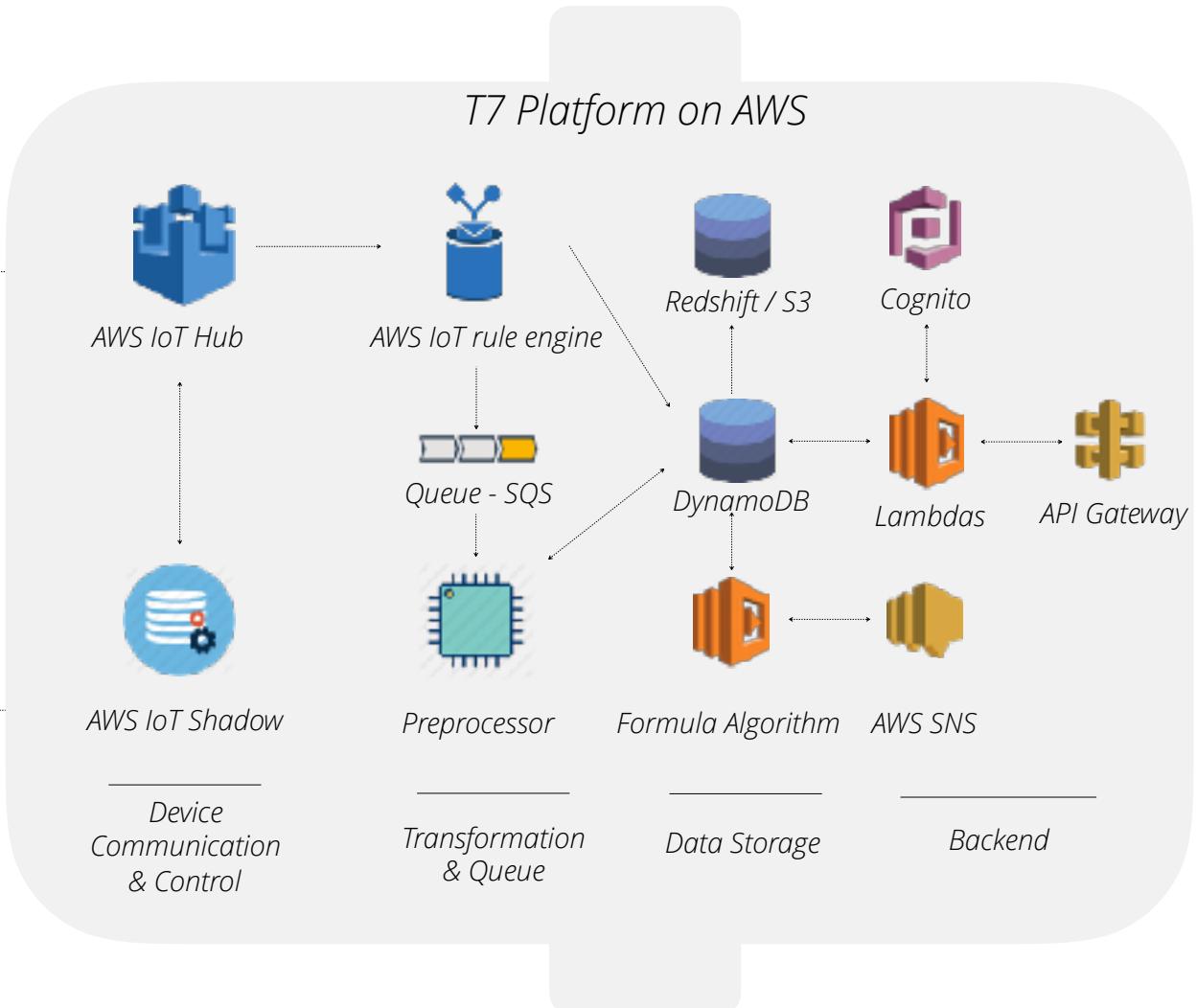
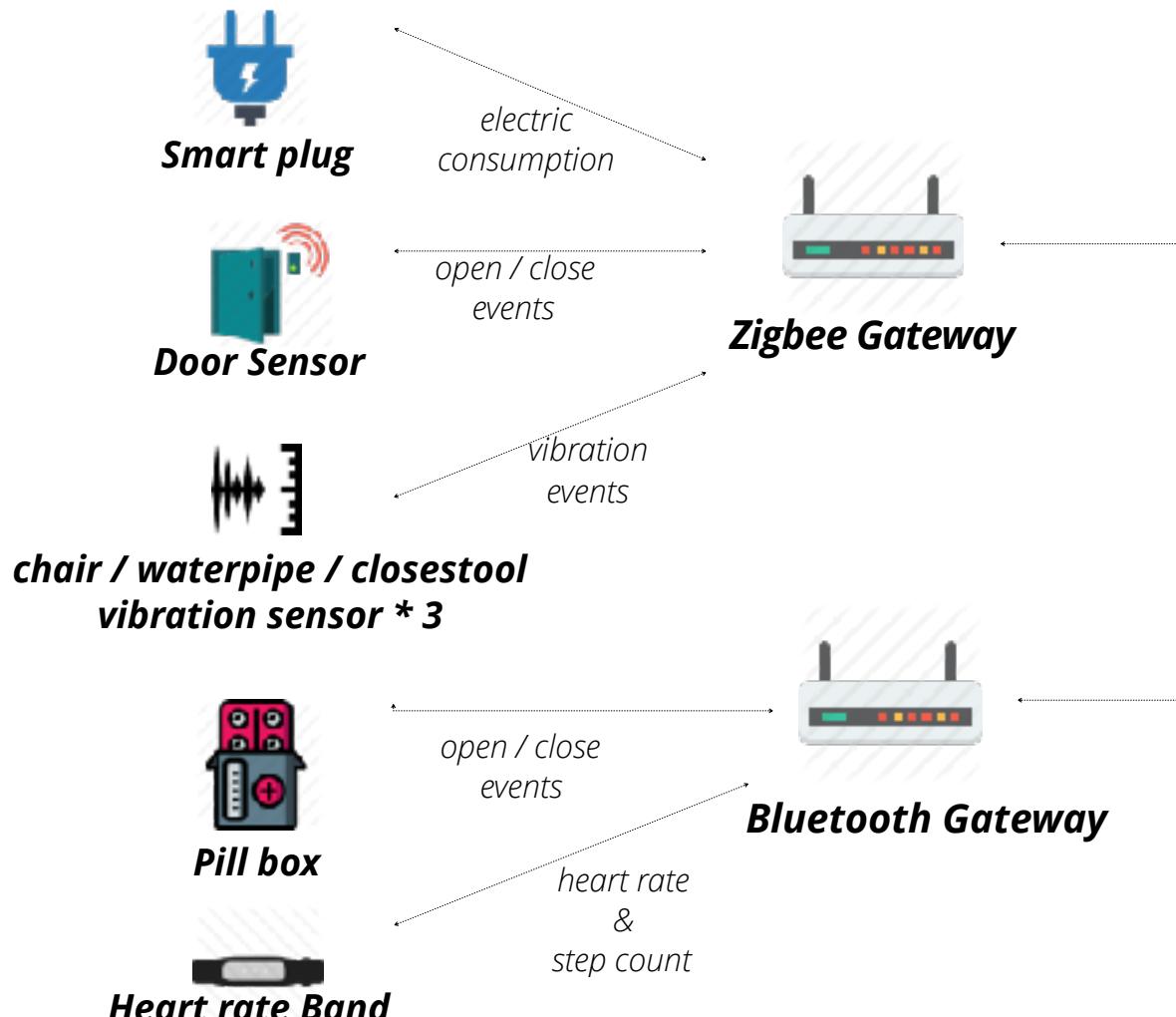
SELECT DEVICE

Normal

High

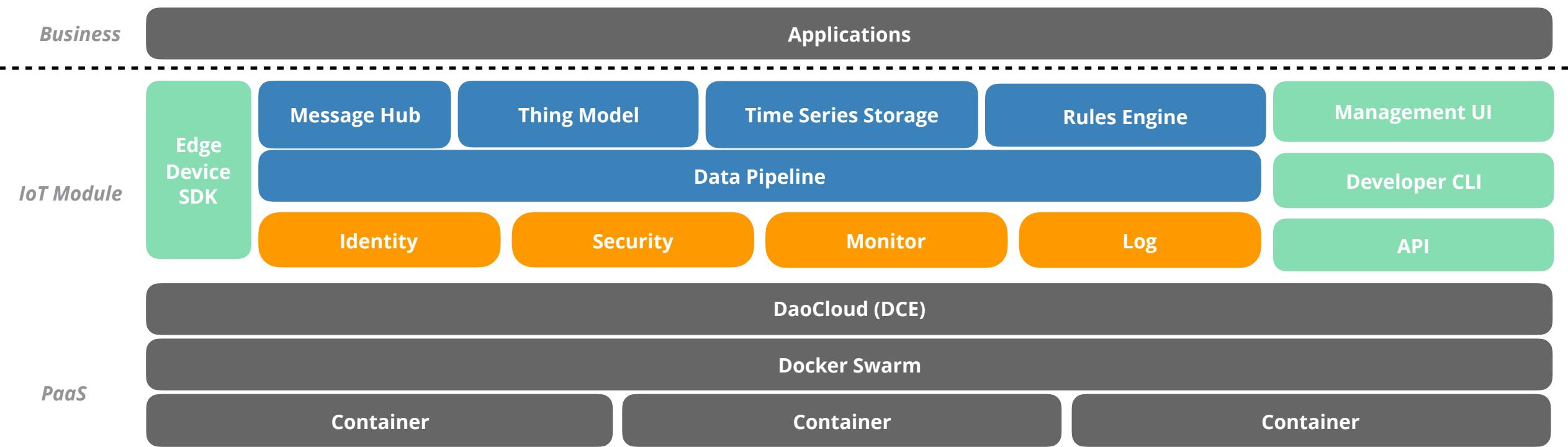
Low

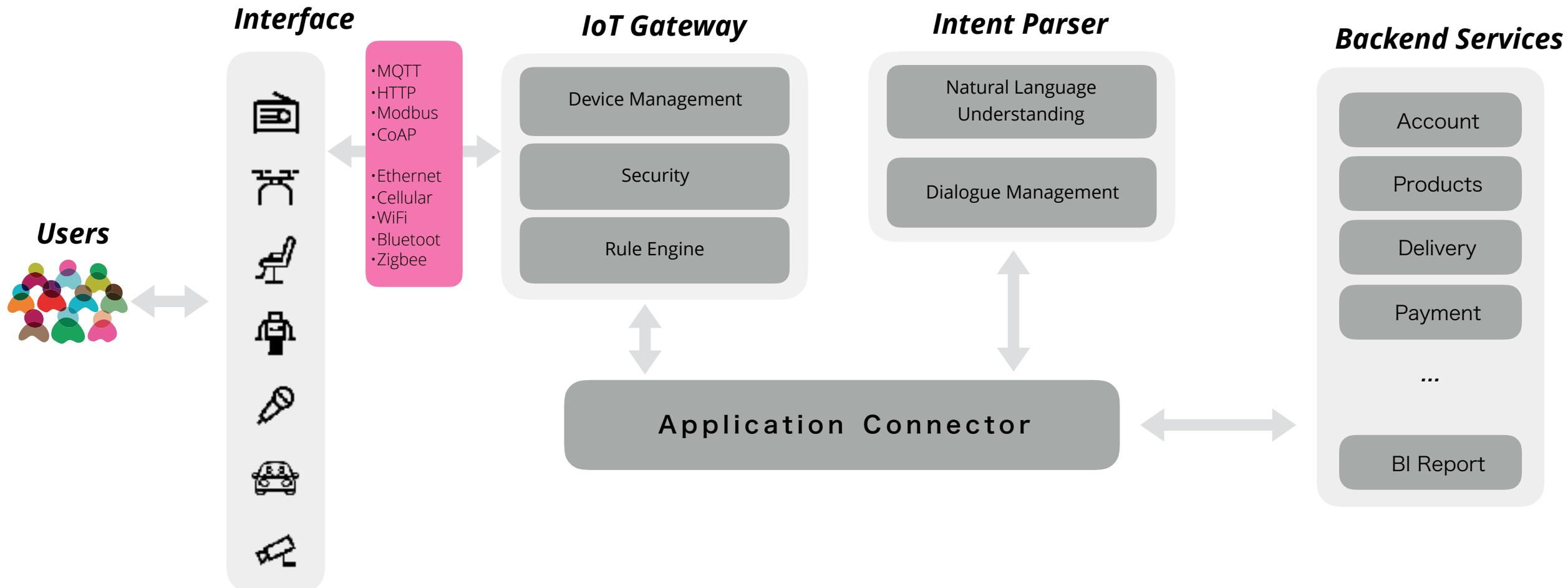
44

**In-Field****Cloud**



# Private IoT Platform

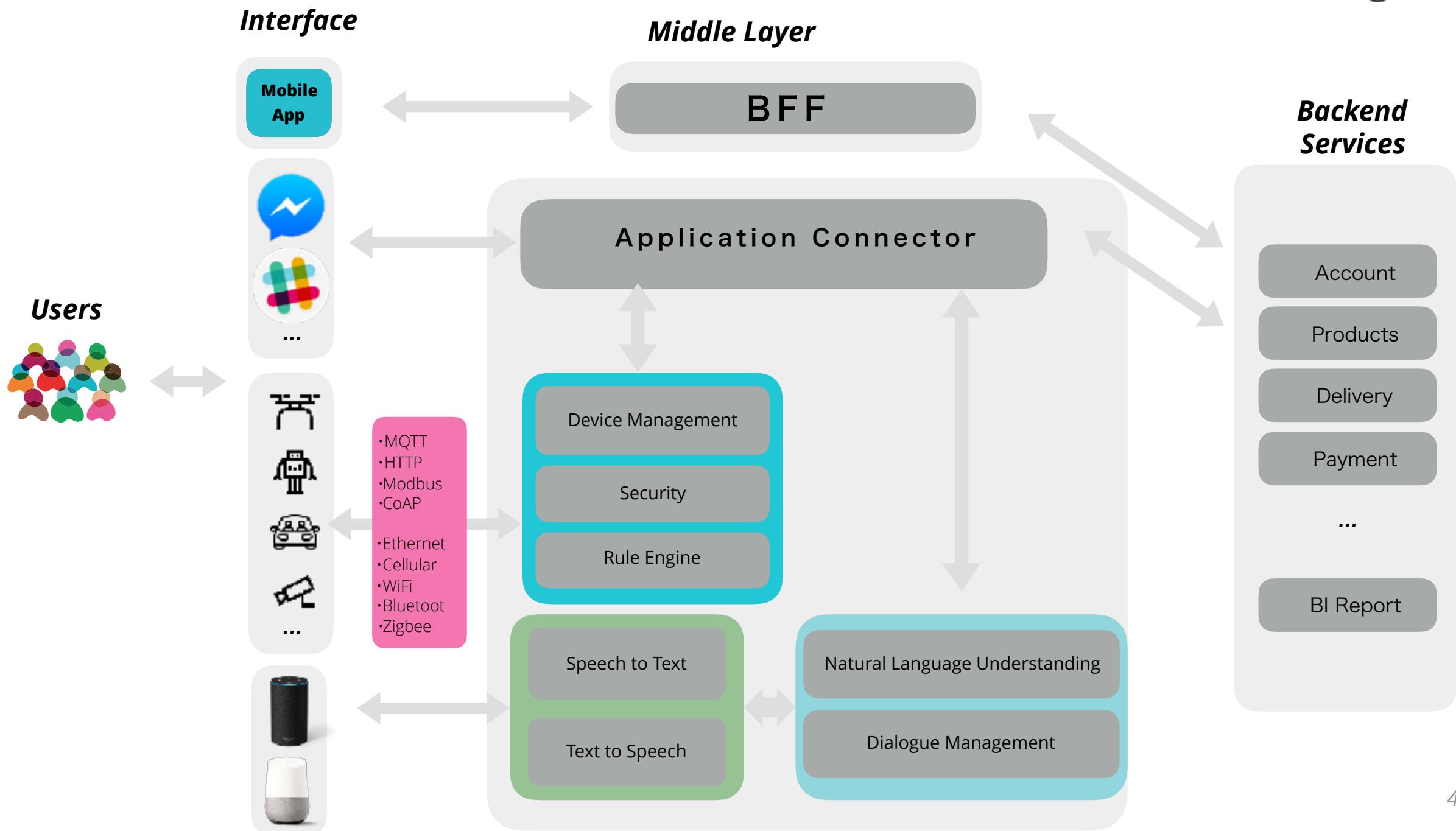




- ▶ Business Model Exploration
- ▶ Device Sourcing
- ▶ Gateway In Field

- ▶ Multi Device Integration
- ▶ Stability!
- ▶ Security!

- ▶ Data! Data! Data!



# THANK YOU!

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## Q&A

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